



# Veterinary Service Support In CONUS and CENTCOM



Army National Guard and Army Reserve  
Conference and Workshops

February 2008

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DVM, MPH, MSS, Diplomate ACVPM  
Senior Veterinarian, DSCP



# Agenda



- EA Working Group Gap # 10.
- Army Food Program and VS.
- DSCP Food Safety Office.
- Theater Issues.



## AR 30-22

# The Army Food Program

### **4-6. Unit basic load**

- *a.* MACOMs will designate the units that must keep basic loads of MREs. The location of basic loads will be as follows:
  - (1) For Active Army units, the basic load will be maintained either at the unit or at the TISA.
  - (2) For RC units that are authorized basic load, the basic load will be maintained either at home station or at the mobilization station.
- *b.* Basic loads will be purchased with appropriate unit mission funds (Operation & Maintenance).
- *c.* When mission dictates that units maintain their own unit basic load (UBL), the rations must be rotated and consumed by the unit; they cannot be returned to the TISA. When the basic load cannot be consumed or rotated within the shelf-life timeframe, the unit will contact the FPM or MACOM food advisor for assistance.



# Subsistence Executive Agent Work Group

## Gap #10 WG Name: Strategic Planning

### Gap Title: Class I Training



#### Impact

• Units returning from deployment with stressed/ unserviceable MREs; units not properly inspecting and rotating UBL. Reserve Veterinary Corps training in OPRAT inspections; frequent turnover of inspection personnel.

#### • Areas of Consideration

- ✓ AMEDD Center and school training.
- ✓ Rotation of stocks and utilization plan.
- ✓ Storage requirements at all levels – dry, chill and freeze.
- ✓ Shortage of Vet personnel within CENTCOM AOR to support all requirements.
- ✓ Lack of training and coordination will waste Army funds associated supply chain management – DLA/DSCP & SDDC.

#### Way Ahead/Milestones

- Command/Commanders/Soldiers understand policy on OPRATs when returning to home station.
  - Command/Commanders understand Veterinary Corps support provided in maintaining UBL.
  - AFMIS provides the same management as current system used in CONUS & OCONUS.
  - AFMIS linked to Decision Support System (DSS) which provides reports to higher HQs from DFAC to Army Level.
  - System will have a Vet Reporting section providing valuable information on condemnations of both SPV and OPRATs within AOR.
- DSCP, Vet will provide overview at Army WWC for RC food service personnel on VS support, operations and training.

#### Actions Completed

- CENTCOM developed policy restricting units/personnel from retrograding OPRAT from AOR.
- AMEDD C&S reviewed and increased pre-deployment training .
- DSCP developed web link to VETCOM supporting locations within CONUS.

#### GO/FO Input Required

- None.



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Food

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# Subsistence Home Page

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Deputy Director: [Anne O'Connor](#)

#### Supplier Operations

Director: [Ray Miller](#)  
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- [DSCP Video](#)  
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# Food Safety Home Page

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## FOOD SAFETY OFFICE

SUBSISTENCE HOMEPAGE | FOOD SERVICES | OPERATIONAL RATIONS | PRODUCE | FOOD SAFETY OFFICE | SUPPLIER SUPPORT | CFMS | EXECUTIVE AGENT

Subsistence Home > **Food Safety Office**

**Food Safety Office POCs**

- General POCs
- District Veterinary Command Food Safety Officer POCs

**Food Safety Office**

- ALFOODACT Messages
  - ALFOODACTs
  - DSCP Alerts
  - Vendor Recalls Archive
  - FAQs
  - FDA
  - FSIS Recalls
- Sanitarily Approved Food Establishments
- Special Projects

**Value Management**

**Our Mission**

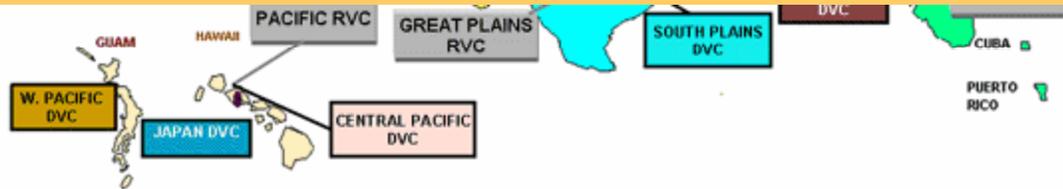
The Food Safety Office is dedicated to providing service, responsible for food safety issues, ALFOODACT messages, and technical and quality assurance policies for food worldwide. Through partnerships with the U.S. Army Natick Research Development and Engineering Center (RDECOM), a division of the U.S. Army Soldier and Biological Chemical Command (SBCCOM), the U.S. Army Veterinary Command (VETCOM), the Food and Drug Administration (FDA), and the U.S. Department of Agriculture (USDA-AMS and USDA-FSIS), our duty is to assist and serve upon request.

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# VETCOM District POCs



DVC	DSN	COM
Alaska	317-353-5484	(907) 353-5484
Pacific	782-3994	(253) 968-3994
Northern California	768-4812	(831) 242-4812
Southern California	526-0782/0555	(619) 556-0782/0555
West Pacific	339-2253/7247	(671) 339-2253/7247
Japan	317-263-3324	(011) 813 11 763 3324
Central Pacific	N/A	(808) 433-2273
South Plains	737-7606/2126	(254) 287-7606/2126
Gulf Coast	558-2159/9021	(334) 255-2159/9021
South Atlantic	870-7936	(912) 767-7936
Mid-Atlantic	826-2711	(757) 878-2711
National Capitol	655-1043/3817	(703) 805-1043/3817
Northeast	992-5917	(732) 532-5917
Ohio Valley	464-0288	(502) 624-0288
Tennessee Valley	635-4117/5789	(270) 798-4117/5789
North Plains	552-6537/6541	(913) 684-6537/6541
Rocky Mountain	883-4053	(719) 524-4053



# Reno Nevada POC

- SUBSISTENCE  
HOMEPAGE
- FOOD  
SERVICES
- OPERATIONAL  
RATIONS
- PRODUCE
- FOOD SAFETY  
OFFICE
- SUPPLIER  
SUPPORT
- CFMS
- EXECUTIVE  
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Subsistence Home > Food Safety Office > VETCOM Districts POCs

### Food Safety Office POCs

- General POCs
- District Veterinary Command Food Safety Officer POCs

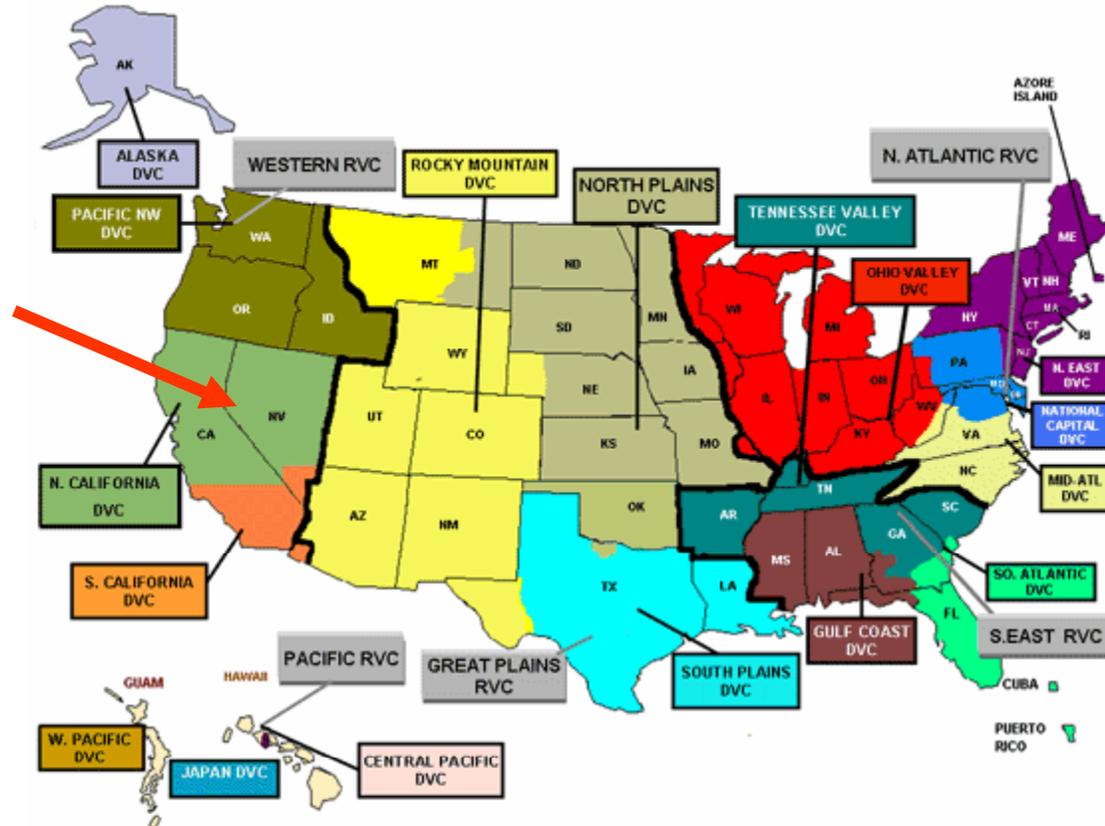
### Food Safety Office

- ALFOODACT Messages
  - ALFOODACTs
  - DSCP Alerts
  - Vendor Recalls Archive
  - FAQs
  - FDA
  - FSIS Recalls
- Sanitarily Approved Food Establishments
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### Value Management

### VETCOM Districts POCs

Click any area of the map below to view VETCOM Districts points-of-contact.



DVC	DSN	COM
Northern California	768-4812	(831) 242-4812



AR 30-22

The Army Food Program



### **3-16. Relief from loss**

- (4) Condemnation.
- *(a)* When VSP or appropriate medical staff determines that subsistence is not fit for human consumption, authorized dining facility personnel will destroy it in accordance with DA Pam 30-22, paragraph 3-10.
- *(b)* When RC commanders are unable to obtain veterinary or medical staff assistance, they may condemn subsistence under the commander's authorization.



## DA PAM 30-22



# Operating Procedures for the AFP

### **3-57. Commercial sources for subsistence**

- *a.* Subsistence supply support to ARNG and USAR units operating under the RCSS will be authorized only when the unit has assigned food service personnel and equipment. Support from commercial sources would be considered more advantageous to the Government if savings are accrued in time, distance to travel, and overall cost of subsistence due to item packaging or issue procedures.
- *b.* Units may also request authority to purchase subsistence from commercial sources when support would normally be obtained from other military service troop issue activities. Subsistence purchased from commercial sources must originate from sanitarily approved food establishments in accordance with AR 40-657.



## AR 40-657 - Veterinary/Medical Food Safety, Quality Assurance, and Laboratory Service



### **2-4. Sanitation approval requirements for procurement**

- a. Commercial food establishments.* All food establishments and distributors are subject to sanitation approval and surveillance as deemed necessary by the CDR, VETCOM. Purchasing activities...will buy foods only from Worldwide Directory listed or locally approved establishments. Suppliers must be...approved...or be exempt...before a contract is awarded or renewed.
- b. Off-post caterers and civilian restaurants.* These establishments, furnishing meals purchased with appropriated or NAF funds must have sanitary approval to include use of approved sources for food items and ingredients used in meals prepared and served... These or similar off-post establishments should be inspected in accordance with MIL-STD 3006.



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Subsistence Home > Food Safety Office > **ALFOODACT Messages**

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**Value Management**

**ALFOODACT Messages**

Please click on the links to view ALFOODACTs or Vendor Recalls.

- ALFOODACTs**
  - All Food & Drug Acts. Also includes Archive for previous years.
- DSCP Alerts**
  - DSCP Alerts. Also includes Archive for previous years.
- Vendor Recalls**
  - Vendor Recalls. Also includes Archive for previous years.
- FDA**
- FSIS Recalls**

**Recall Notices, ALFOODACT Messages, & Message Recipient Responsibilities**

The DOD's ALFOODACT system is designed to provide worldwide distribution of Food and Drug Administration (FDA), Food Safety Inspection Service (FSIS), U.S. Department of Agriculture (USDA), U.S. Department of Commerce (USDC), Defense Supply Center Philadelphia (DSCP), or other Government or non-Government agency recalls and potential recalls of hazardous, tampered or suspected tampering of foods or nonprescription drugs, nonprescription medical devices, and health and beauty aids that are, or may be expected to be in military accounts. The ALFOODACT message contains specific information and instructions on how to identify and dispose of the product.

Originally, ALFOODACTS were issued each time a Class I (imminent health hazard) notification was announced by FSIS or FDA. This resulted in a large number of ALFOODACTS being issued in instances where the products were not in DOD pipelines. Several years ago, a system was worked out where "heads up" email messages are sent when a Class I recall is announced by federal regulatory agencies for products in general distribution. These heads up



## AR 30-22

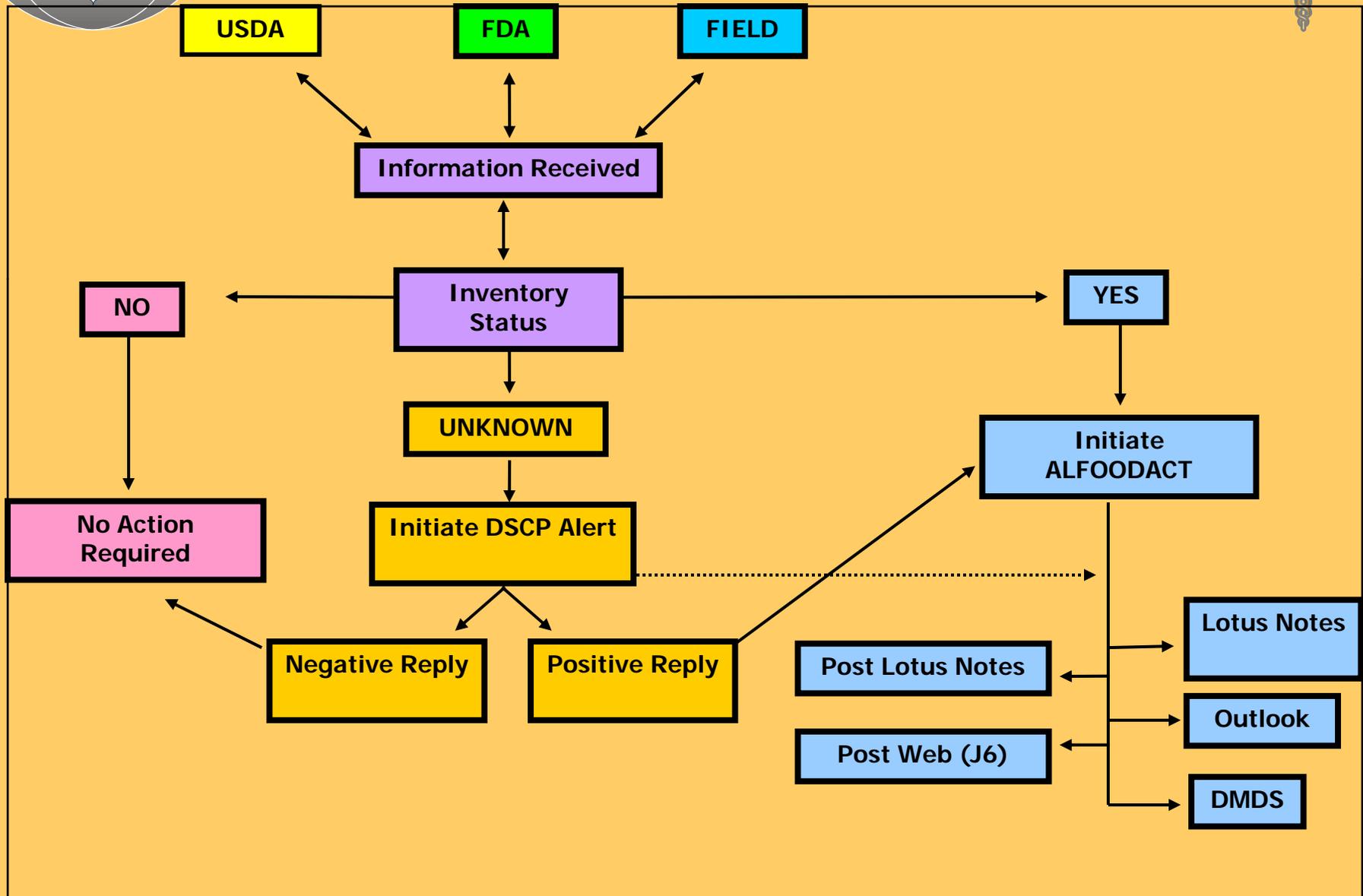
# The Army Food Program

### **5-24. ALFOODACT messages**

- Sequentially numbered ALFOODACT messages are dispatched from DSCP to alert food activities worldwide of possible hazardous foods. ALFOODACT messages will be filed for a minimum of 1 year or until final disposition, whichever is later. Immediately upon receipt of an ALFOODACT message or notification by VSP of suspect items —
  - *a.* Identify stocks on hand and segregate items from all other stock, place in hold status, and suspend from issue.
  - *b.* Notify all customers and require return of items.
  - *c.* Retain suspect items in hold status until final disposition instructions have been received from DSCP.



# RECALL PROCESSSS FLOW CHART





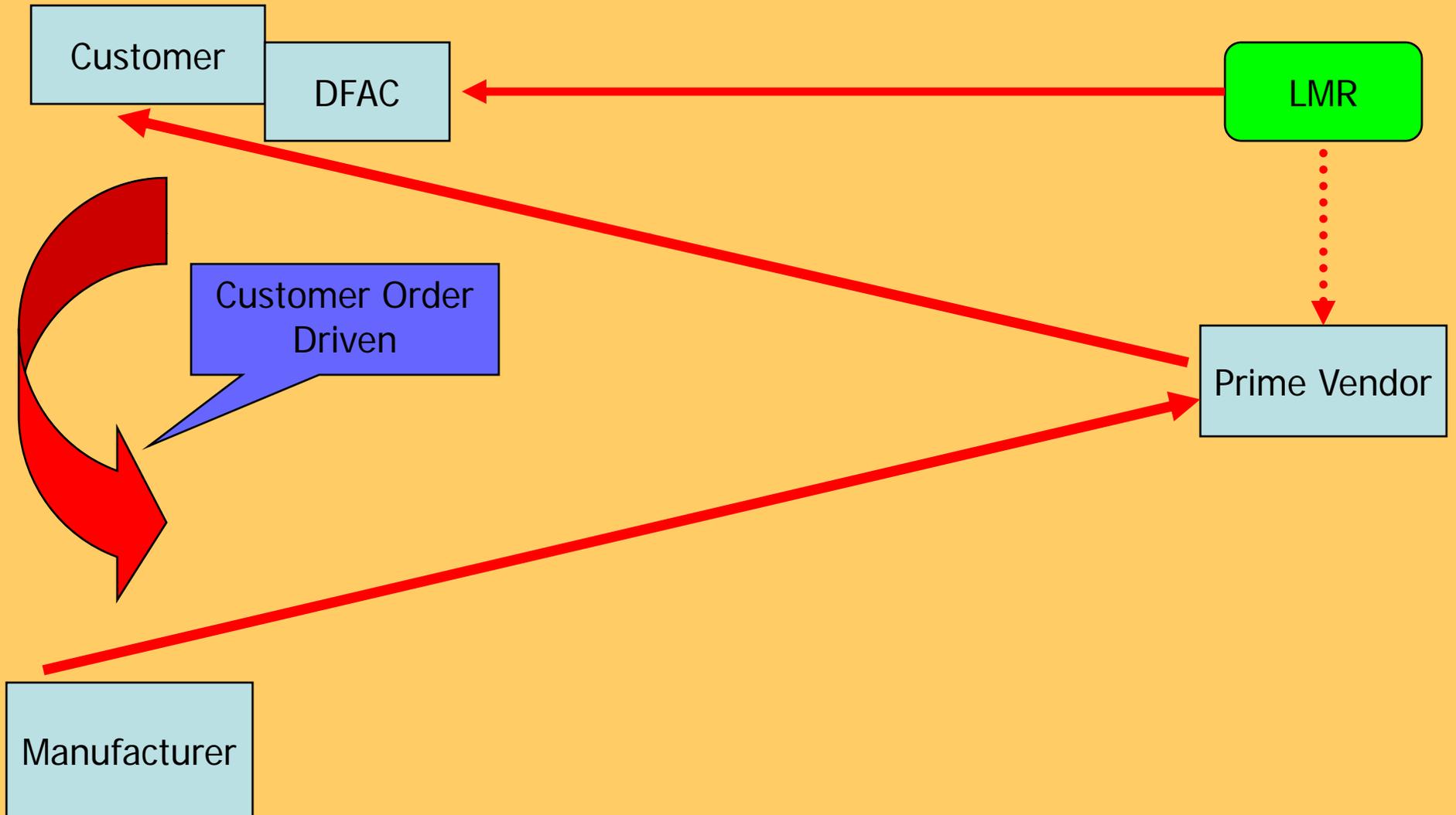
## Food Recalls

- CW4 Ramona Hemphill.
  - [Ramona.hemphill@dla.mil](mailto:Ramona.hemphill@dla.mil)
  - **215-737-2922**
- ALFOODACT vs DSCP Alerts
- Posted on DSCP web site.
- Add/Remove Address.



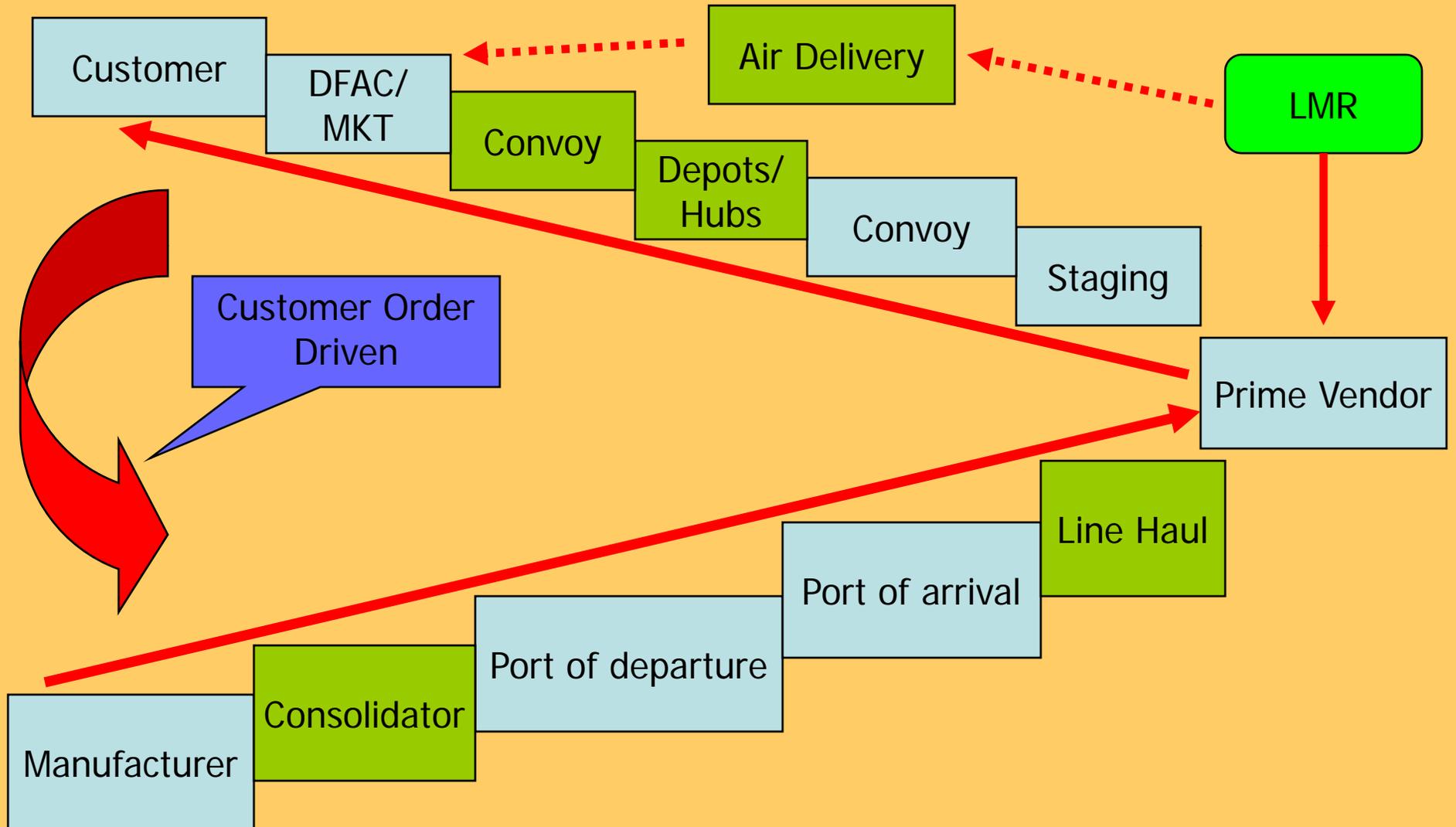


# Class I Supply Chain





# Class I Supply Chain





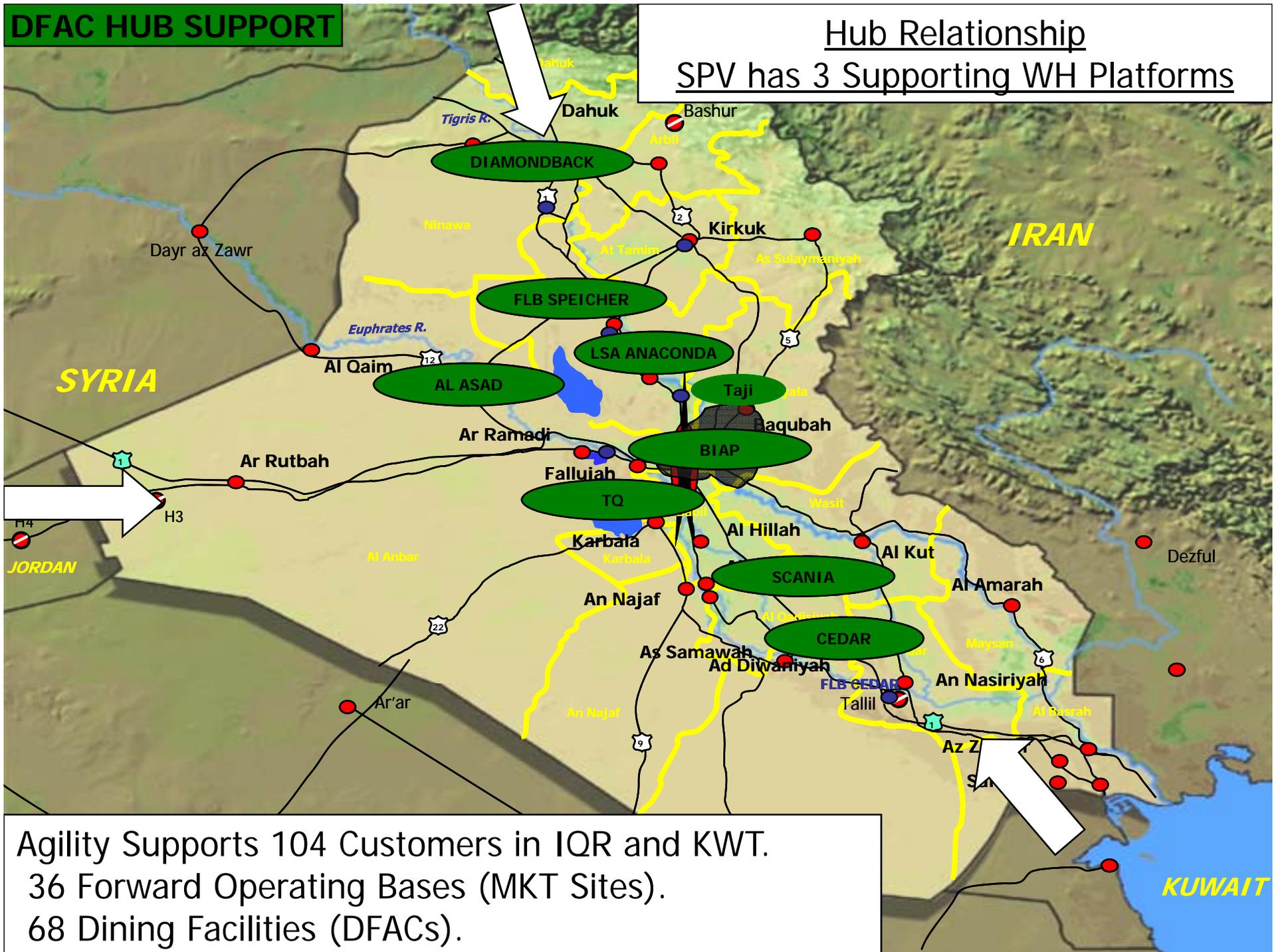
## Agility

- FKA – The Public Warehousing Co. (PWC).
- Kuwait, Jordan, and Iraq.
- Three platforms.
- \$4.6B total award.
- Government Furnished Materials (GFM).
- Operational Rations.

**NEW  
AWARD  
COMING  
SOON**

# DFAC HUB SUPPORT

## Hub Relationship SPV has 3 Supporting WH Platforms



Agility Supports 104 Customers in IQR and KWT.  
36 Forward Operating Bases (MKT Sites).  
68 Dining Facilities (DFACs).



# Seven Seas Ship Chandlers



- UAE, Oman, Djibouti.
- Three platforms.
- \$275M total award.
- Government Furnished Materials (GFM).
- Operational Rations.



# BMMI



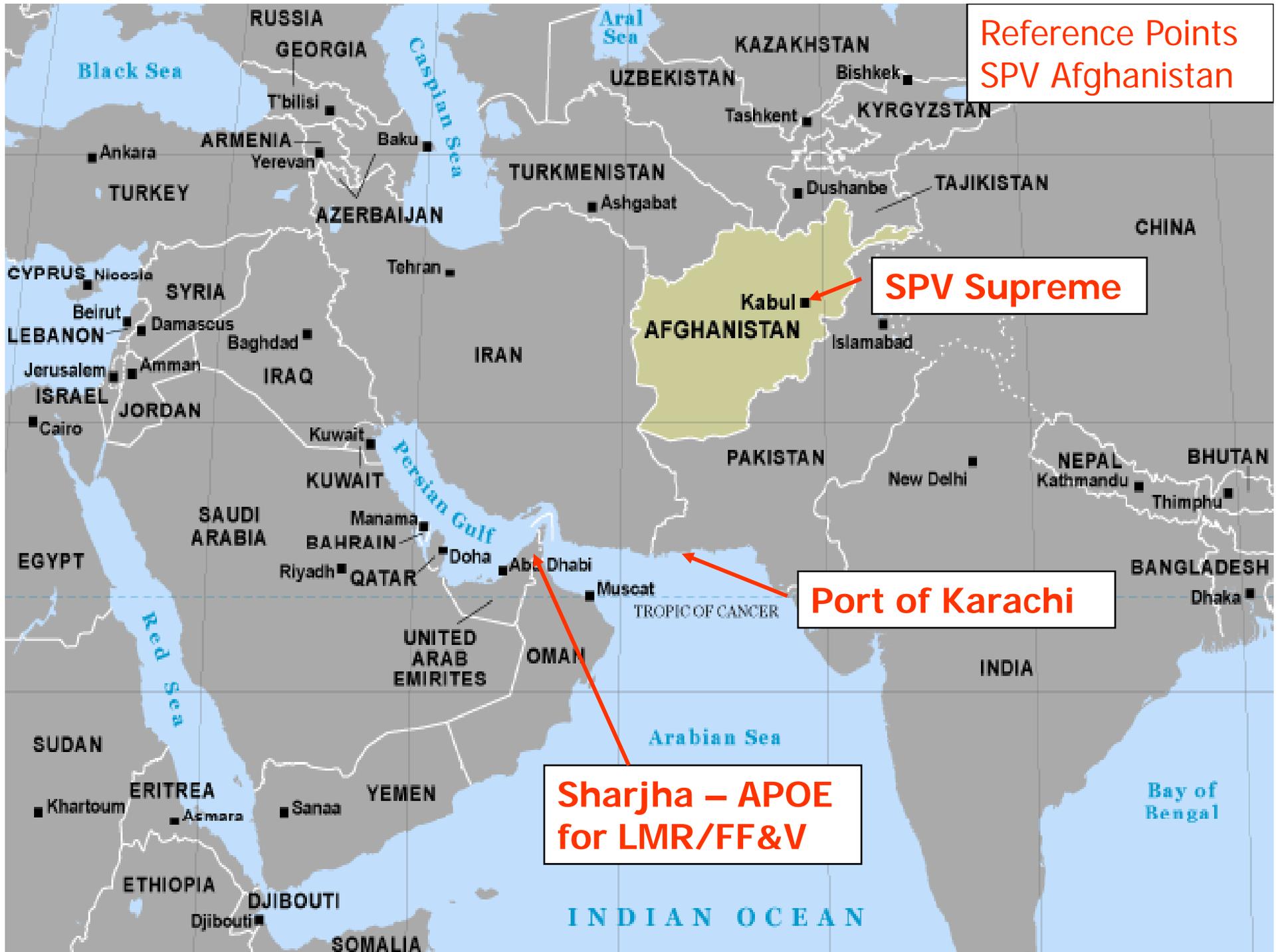
- Bahrain Maritime & Mercantile International.
- Bahrain, Saudi Arabia, Qatar.
- \$180M total award.
- Government Furnished Materials (GFM).
- Operational Rations.



# Supreme Food Service



- Afghanistan.
- \$725M total award.
- Government Furnished Materials (GFM).
- Operational Rations.



Reference Points  
SPV Afghanistan

SPV Supreme

Port of Karachi

Sharjha - APOE  
for LMR/FF&V





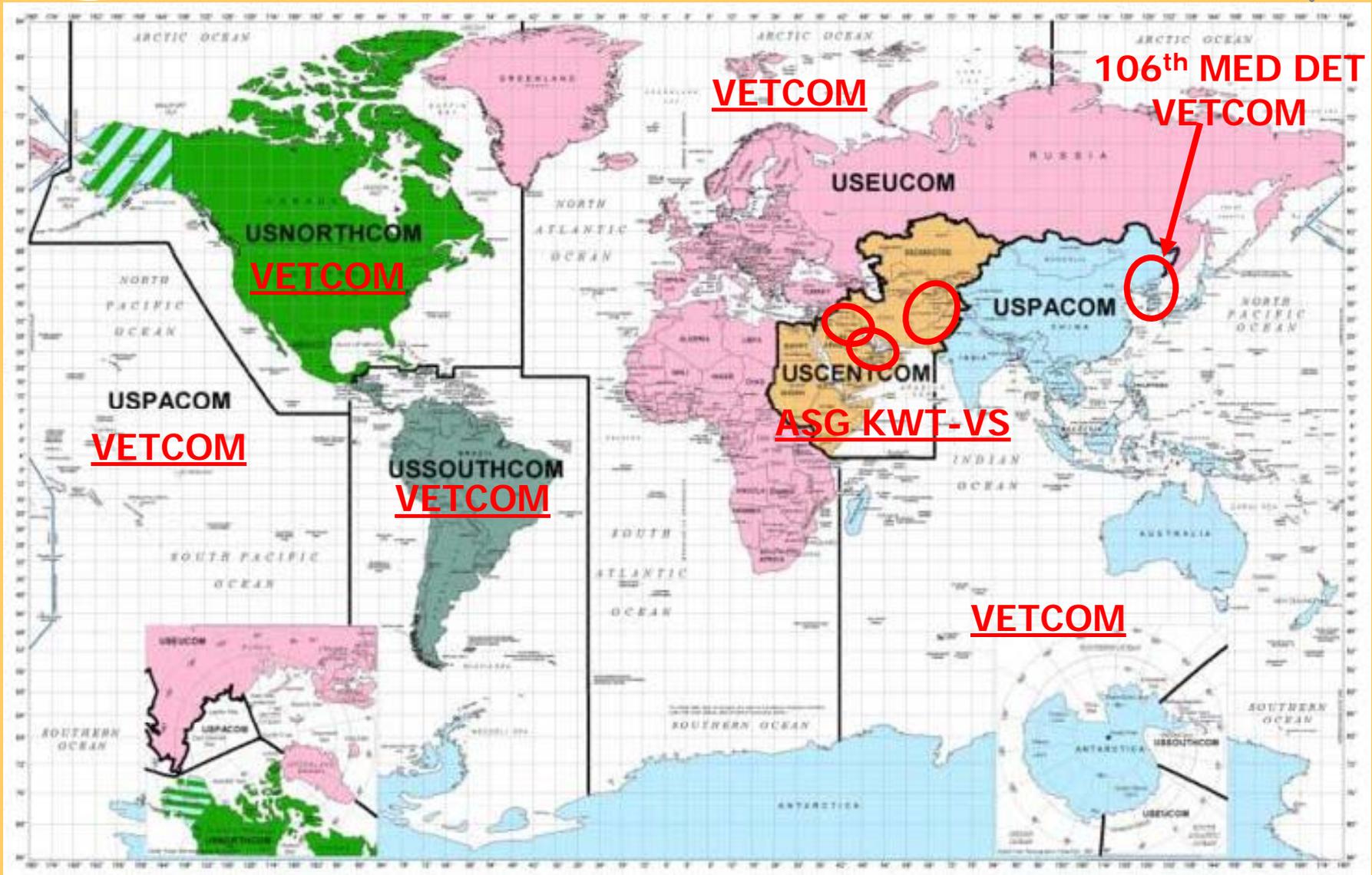
## Subsistence Prime Vendor (SPV) FOB/PRT Layout

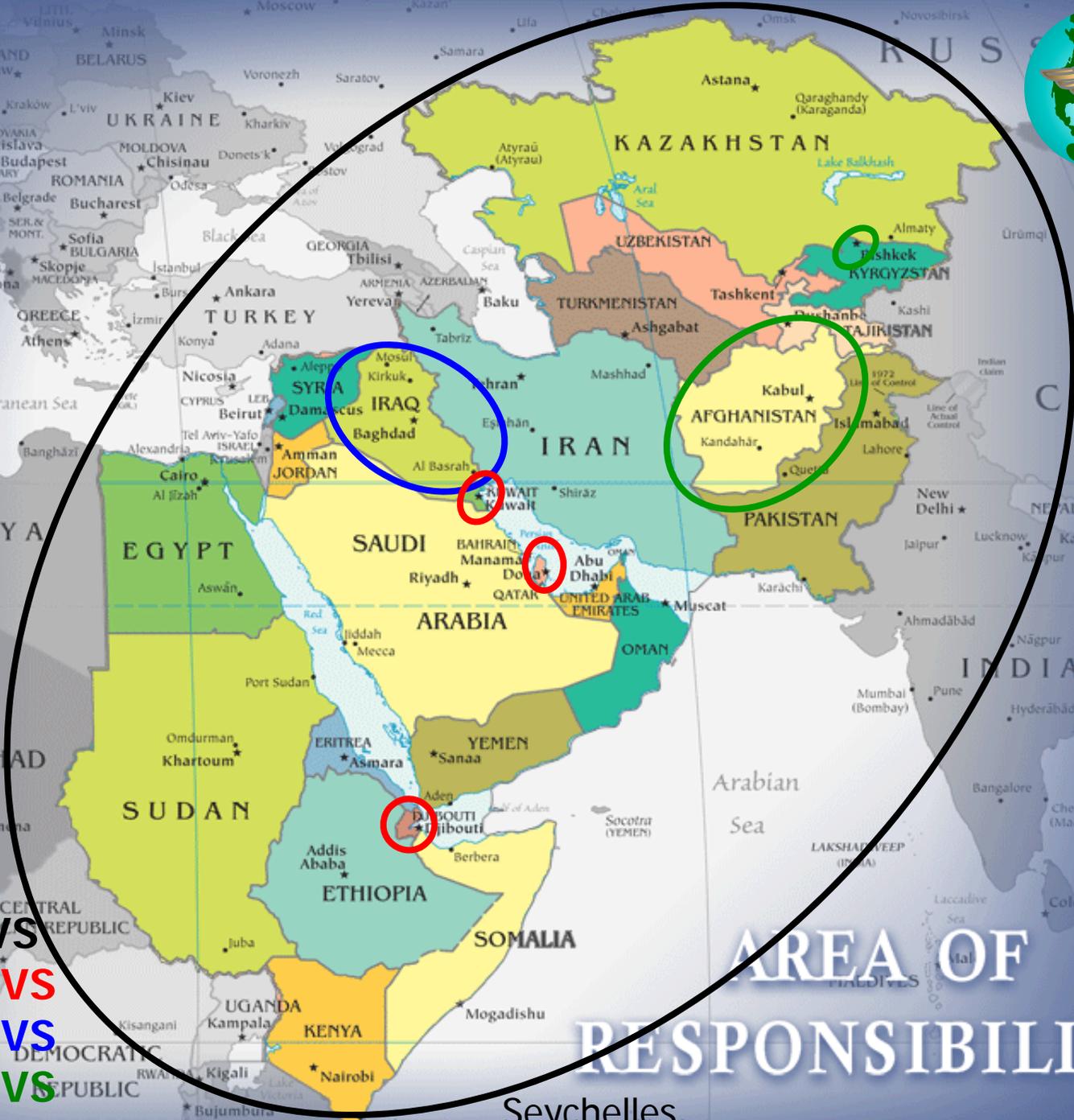


Supreme Supports 68 Customers.  
49 Forward Operating Bases.  
• 17 Dining Facilities (DFAC's).  
• 2 Class I Yards.



# Veterinary Service AOR





- ASG-KWT VS
- # MED DET VS
- # MED DET VS
- # MED DET VS

AREA OF  
RESPONSIBILITY

Seychelles



## Medical Detachment (VS)



- Active

- 43<sup>rd</sup> Hood
- 64<sup>th</sup> Germany\*
- 72<sup>nd</sup> Germany\*
- 106<sup>th</sup> Korea
- 218<sup>th</sup> Lewis
- 248<sup>th</sup> Bragg

- Reserve

- 109<sup>th</sup> CA
- 358<sup>th</sup> AL
- 422<sup>th</sup> MD
- 445<sup>th</sup> MO
- 719<sup>th</sup> IL
- 949<sup>th</sup> IA
- 993<sup>nd</sup> CO
- 994<sup>th</sup> TX



## 3<sup>d</sup> Army/ARCENT/CFLCC



- Veterinary Staff Officer in SG Office.
- Commercial Audit Program Oversight.
- Publishes Theater Policy.
- CENTCOM VSO.
- 1 Year TCS.
- Active Duty.





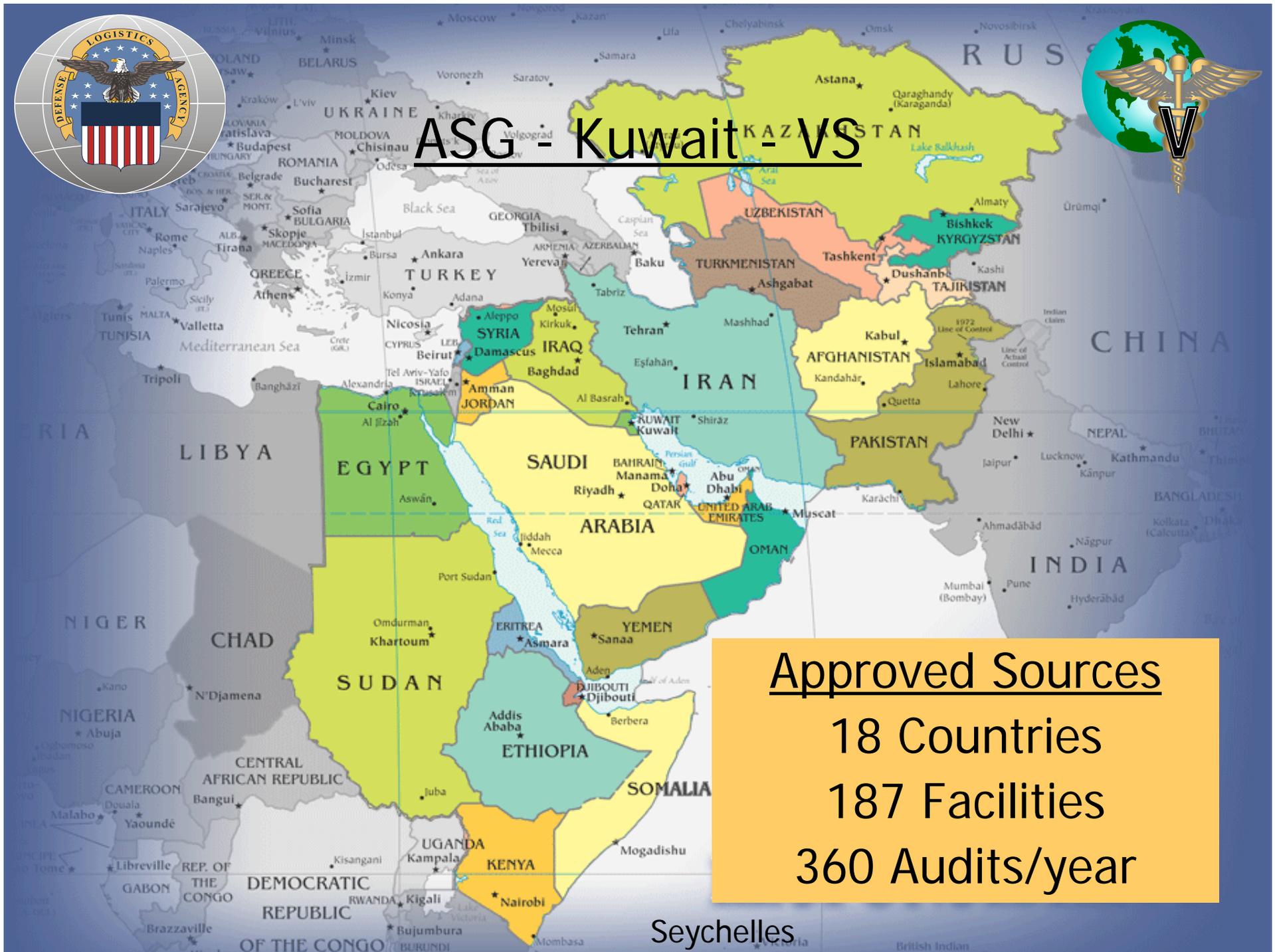
## ASG - Kuwait - VS



- Bahrain and Kuwait.
- PCS 1 Year.
- Commercial Audit Program.
  - 187 Facilities in 18 Countries.
- 5<sup>th</sup> Fleet in Bahrain.
- About 12 Personnel.
- Primarily Active Component.
- TDA Organization.



# ASG - Kuwait - VS





## # Unit in Afghanistan



- AFG and Kyrgyzstan.
- 1 Year TCS.
- About 25 Personnel.
- 68 SPV Customers.
- Primarily RC Rotations.
- Commercial Audits in AFG.
  - For ASG-KWT-VS.



## # Unit in Iraq



- Only in Iraq.
- 1 Year TCS.
- About 60 Personnel.
- 90+ SPV Customers.
- Primarily AC Rotations.
- Commercial Audits in IRQ.
  - For ASG-KWT-VS.



## # Unit in Kuwait

- KWT, QAT, and DJI.
- 1 Year TCS.
- About 30 Personnel.
- AC or RC Rotations.
- Commercial Audit Program.
  - For ASG-KWT-VS.





# Receipt Inspection





# Surveillance Inspection





# Hot Container





## Issues



“For dinners during my first week here, I had sirloin steak, lobster tails, king crab legs, fried shrimp, meat lasagna and turkey a la king. (But not all at once.) For breakfasts, I had made-to-order omelets or grits. During lunches, I had vegetable lo mein, burritos or egg rolls. And for dessert? It seems that every Soldier has some to top off their meals. The dining hall here has an ice cream sundae bar, including all the traditional toppings like cherries and whipped cream.”

Juliet Macur, “‘A Hearty Diet,’ in the online *Iraq Journal*,” *New York Times*, posted August 17, 2005.

Embedded journalist at a FOB in Iraq.





## Issues



- Temperature Abuse.
  - Nutritional and Quality Degradation.
  - Average Storage Temperatures  $>100^{\circ}\text{F}$ .
  - Within Containers  $>150^{\circ}\text{F}$ .
  - Improper Product Rotation.
  - Refrigeration Failures.
  - Improper Storage.
  - Product Visibility.

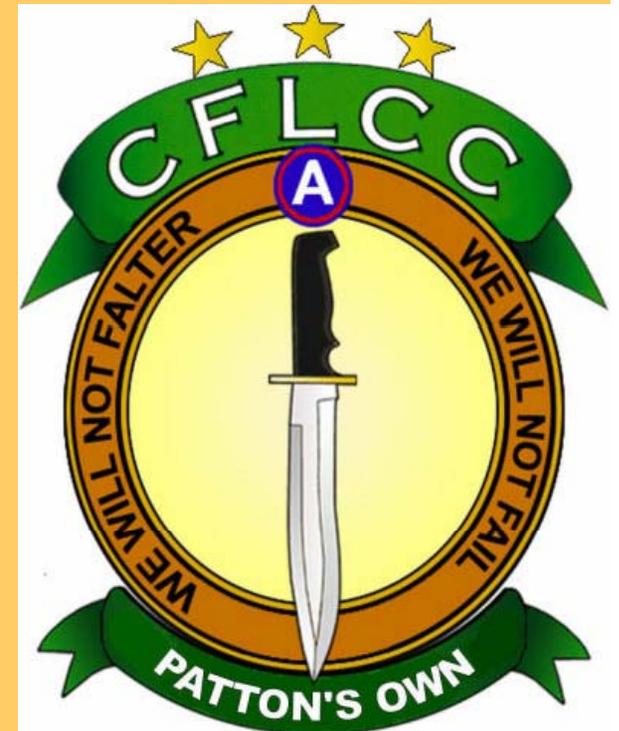
November 2006, USA Natick Soldier Research study by Mr. Stephen Moody.



## Issues



- Management of OPRAT and GFM Stocks.
  - Kuwait, AFG, UAE, Qatar, Jordan, and Iraq.
  - Movement Without Inspection.
  - Shelf Life Extensions.
  - Rotation of Stocks.
  - Excess Stocks.





## Issues



- Unapproved Sources.
- Theater Maturity.
- Demand Forecast vs. Actual.
- Army vs. Marine Corps.
- Main Support Route.
- Port Clearance.



## Issues



- Unit Rotations.
- AFG & IQR First Initiatives.
- Shelf Life Extensions.
- Days Of Supply.
- Retrograde.
- Vulnerability Assessments.



# Summary





# Questions



John.C.Smith@dla.mil



# U.S. Army Veterinary Service



DoD Executive Agency



A DoD and National Asset