



THE QUARTERMASTER GENERAL'S NEWSLETTER

QUARTERLY UPDATE TO THE LEADERSHIP OF THE QUARTERMASTER CORPS

JULY—SEPTEMBER 2011



5 OCTOBER 2011

Greetings Quartermasters!

Fort Lee in the Fall is a great place! I bid each of you a Happy Autumn!

Our new 38th Chief of Staff, General Raymond T. Odierno, recently provided his initial thoughts; I want to share with you one of his quotes: “The strength of our Nation is our Army; the strength of our Army is our Soldiers; the strength of our Soldiers is our Families. This is what makes us **Army Strong**.”

As I travel around the Army, I am continuously proud and impressed by what is being accomplished by our Quartermaster Soldiers and fellow logisticians. The professionalism you display is without equal. In the past quarter, I visited the 123rd BSB, Fort Bliss, Texas; the National Training Center, and the 79th Sustainment Support Command in Los Alamitos, CA, just to name a few. At each stop, the men and women of our Corps demonstrated their commitment to our Army mission and their resolve to succeed in “Supporting Victory!” Keep up the great work!

We would like to thank each of you for your tremendous participation during our first QMS Connect. We had over 100 sites logged on as we discussed multiple topics that affect and influence our Quartermaster operations. The QMS Connect was a huge success, and we look forward to the next scheduled session on Nov. 16. See page 27 for more information. Please mark your calendar!

In August, the annual ROWPU RODEO was conducted at Fort Story, Virginia, where we had teams from the U.S. Marine Corps, the U.S. Army Reserves, the Army National Guard and the Active Army. This event was co-hosted by FORSCOM and the Quartermaster School. Hurricane Irene did not keep us from completing the event. The article and pictures of the competition can be found on page 6.

Also in August, we welcomed our new Quartermaster School Historian, Dr. Leo Hirrel, to the team. Dr. Hirrel comes to us from U.S. Joint Forces Command. Welcome to our team, Dr. Hirrel. See page 5 to read more on Dr. Hirrel.

I had the awesome privilege of swearing in a group of new recruits into our Army, an all-volunteer Army. If you ever have the chance to do the same, seize it and converse with the future leaders of our Army. More on this story on page 26.

It is my privilege to announce that CW5 David Longstaff has been selected to become the next Army Food Service Advisor, replacing CW4(P) Georgene Davis. Dave will be joining us here at Fort Lee in the spring of 2012 to begin the transition.

Additionally in this newsletter are articles on the Petroleum Officers Course; Quartermaster Liquid Logistics Exercise (QLLEX); the Sustainment Unit One Stop Portal; Property Accountability; and the German Proficiency Badge that was awarded to our Quartermaster Soldiers and news from our Proponency Office. I congratulate all of our Quartermaster Officers and Soldiers who were selected for promotion on recent boards. Your demonstrated potential signifies the Army’s confidence for your continued outstanding service.

As your Quartermaster General, it is indeed an honor and a privilege to lead and serve with the finest Soldiers and Civilians in the World. Please contact me, or any member of the team, at LEEQMSGGENERAL@CONUS.ARMY.MIL. We value your feedback and ideas always!



Supporting Victory!

Gwen Bingham
Brigadier General, US Army
Commandant, US Army Quartermaster School /
The Quartermaster General

Shown above are the ROWPU RODEO 1st Place winners with the 2nd and 3rd Place Teams. The 20th Quartermaster Company from Ft. Campbell, KY took 1st place, the 610th Quartermaster Company from the Virgin Islands took 2nd place and the U.S. Marine 8th Engineer Support Battalion from Camp Lejeune, NC, took third place.

INDEX

CLICK ON TITLE TO ACCESS ARTICLE. CLICK ON ARTICLE TITLE TO RETURN TO INDEX

REGIMENTAL COMMAND SERGEANT MAJOR SIMS	PAGE 3
PROPERTY ACCOUNTABILITY AND WARRANT OFFICER PROMOTIONS	PAGE 4
NEW QUARTERMASTER HISTORIAN	PAGE 5
THE SERGEANT MAJOR JOHN C. MARIGLIANO ROWPU RODEO	PAGE 6
THE PETROLEUM OFFICER'S COURSE	PAGE 7
QUARTERMASTER LIQUID LOGISTICS EXERCISE (QLLEX)	PAGE 7-8
EL SALVADOR LOGISTICS COMMAND TRAINING AND DOCTRINE VISITS PWD	PAGE 8
JMAC CONDUCTS 2ND ANNUAL UNIDENTIFIED HUMAN REMAINS SEMINAR	PAGE 9
JMAC DIRECTOR OF TRAINING INSTRUCTS FORENSIC ANTHROPOLOGY COURSE	PAGE 9
JMAC SUPPORTS JRTC TRAINING AT FORT POLK	PAGE 9-10
"SPOT LIGHTING" THE 27TH AERIAL PORT SQUADRON, 934TH AIRLIFT WING	PAGE 10
LOOKING FOR "LEAN SIX" SUSTAINERS	PAGE 11-12
FOOD SERVICE 2015	PAGE 12
37TH ANNUAL CULINARY ARTS COMPETITION	PAGE 13
SUSTAINMENT UNIT ONE STOP PORTAL	PAGE 13
TC 4-11.46 CONVOY PROTECTION PLATFORM GUNNERY	PAGE 13
NOT AN EASY PROCESS	PAGE 14-15
GERMAN PROFICIENCY BADGE AWARDED TO QUARTERMASTERS	PAGE 16
THE SUPPLY EXCELLENCE AWARD, MORE REWARDING THAN AWARDING	PAGE 17-18
92Y10 UNIT SUPPLY SPECIALIST	PAGE 18-19
UNLIKELY UNIT OF COOKS, FUELERS, MECHANICS AND CLERKS LEADS ASSAULT INTO A TALIBAN STRONGHOLD	PAGE 19
THE CHAPLAIN'S CORNER—FOR BETTER OR FOR BEST	PAGE 20
FY 2011 LIEUTENANT COLONEL SELECTION BOARD RESULTS	PAGE 21
FY 2011 CW3, CW4, AND CW5 SELECTION BOARD RESULTS	PAGE 22
FY 2011 SERGEANT MAJOR TRAINING SELECTION BOARD RESULTS	PAGE 22-23
UPCOMING BOARDS BATTALION CSM DESIGNATED POSITIONS	PAGE 23
UPCOMING BOARDS BRIGADE CSM DESIGNATED POSITIONS	PAGE 24
MAJOR SELECTION BOARDS	PAGE 24
CLASS OF 1966 OCS REUNION	PAGE 25
FUTURE SOLDIER OATH OF ENLISTMENT	PAGE 26
QMS CONNECT "SAVE THE DATE"	PAGE 27

REGIMENTAL COMMAND SERGEANT MAJOR SIMS

Greetings Fellow Quartermasters,

During my first 90 days as the Regimental Command Sergeant Major, I have been very busy visiting different units and organizations throughout the Army and the Quartermaster Corps. I will share some of the highlights of a few activities in which I have had the honor to participate.

Throughout the years, the Army has changed its focus, and so should we as junior and senior Noncommissioned Officers (NCO). The Army is geared toward the Profession of Arms (POA) by getting back to the basics. The POA encompasses what we, as leaders, should do on a daily basis and that is to teach, coach and mentor our Soldiers. As the Regimental Command Sergeant Major, my main focus is Leader Professional Development. Getting back to the core, as leaders, we are charged with the duty to lead our Soldiers in the right direction.

On July 5, The Army Career Tracker (ACT) was launched for the Quartermaster Corps, which affected over 125,000 enlisted Soldiers. This new system is a tool used to integrate training, education, and trial learning into one personalized and user-friendly interface, which assists all users in effectively taking ownership of their careers. The ACT is a great system and as Leaders, I ask you to encourage your Soldiers and DA Civilians to utilize the ACT.

On July 14, I participated in the Women's Symposium and NCO Induction Ceremony at Fort Bliss, Texas. It was a great success. Whenever we have a chance to acknowledge the junior enlisted Noncommissioned Officers for their hard work and dedication we should seize the opportunity.

The Rigger Rodeo conducted at Fort Bragg, NC, from July 29 to Aug. 6, was extremely successful. During my visit, I had the opportunity to give a Leader Professional Development Briefing to the Senior Noncommissioned Officers of our Corps. In addition, on Aug. 6, I attended the Rigger Ball, which was a great opportunity to recognize the winners of the Rigger Rodeo for their tremendous hard work and dedication to excellence.

The 13th Expeditionary Sustainment Command (ESC) at Fort Hood, TX, celebrated their 46th Birthday

on Aug. 15. I was invited to conduct a Leader Professional Development Briefing of Quartermaster Soldiers and Leaders on Aug. 17. It was a great opportunity to interact with Quartermaster Soldiers and to address some of their questions and concerns. While visiting with the 13th ESC, I also attended a wreath laying ceremony and toured the III Corps and Fort Hood Culinary Arts Academy.

As I travel around to the many units, I am extremely proud of the work accomplished by our Quartermaster Soldiers across the Army. I appreciate all that you do on a daily basis for our Warfighters. I am always pleased to have the opportunity to meet and speak with our Soldiers, Noncommissioned Officers, and Officers, Government Civilians and Contractors with regards to the Quartermaster Corps.

Thank you for all that you do every day to meet the needs of our Soldiers and units performing duties around the globe. Please know that I am honored and proud to be your 10th Regimental Command Sergeant Major.

Supporting Victory! Hooah!

CSM James K. Sims
10th Quartermaster Regimental Command Sergeant Major



PROPERTY ACCOUNTABILITY AND WARRANT OFFICER PROMOTIONS

Thank you to everyone for the warm welcome and best wishes my wife Sherry and I have received since arriving at the Quartermaster School and Fort Lee. We are happy to be here and expect to become an integral part of the community.

As the Quartermaster Regimental Chief Warrant Officer I took the opportunity to speak at a recent Quartermaster School (QMS) Town Hall. I shared a number of firsts for me in my new position. During my visits with the QMS Centers and Departments, I expected to find a technically and functionally proficient staff. I was not disappointed. I was, and continue to be, impressed with the passion and energy in which they tackle their duties and the dedication and service they have for our Soldiers. While speaking with students in the QM Warrant Officer Basic and Advanced Courses, QM Basic Officer Leaders Course, and Sustainment Pre-Command Courses, I discussed Warrant Officer roles, responsibilities, expectations, and mentorship. Having completed these firsts, I am no longer the “New Guy” in town.

Let me share my thoughts on two subjects; Property Accountability and Warrant Officer Promotions.

Property Accountability. It is said that property accountability is the foundation of good stewardship. Over the last 10 years, we’ve been an Army at war that has experienced its largest organizational changes since World War II. We’ve undergone tremendous modernization of our weapons, personal equipment, and technology. In order to sustain our forces now and into the future, our Army has undertaken a campaign on property accountability. This is not just a campaign of slogans or sound bites. It is also not a campaign solely targeting accountability functions. It is an “enduring” campaign which ensures a culture of good supply discipline and property accountability.

There are many lines of effort in this campaign. I will highlight a few:

1. A “back to basics” approach which reinforces existing policies and directives, re-establishes Commander’s organizational inspection programs, and requires mentorship of our leaders at every level on property accountability.
2. A comprehensive review of Programs of Instruction (POIs) to ensure that training includes and/or is updated to emphasize proper accountability practices. An example is that we’ve added a number of skill level 20 tasks to our 92Y10 Advanced Individual Training

(AIT) POI.

3. Introduce the Sustainment Knowledge Network (SKN) to our QM students as a life-long learning and support system.
4. Develop exportable training support packages on property accountability and “apps” for Command Supply Discipline Programs.
5. Disseminate Supply Excellence Award (SEA) observations, insights, and lessons covering best practices and bright spots to Leaders.

If you are not familiar with or feel uncomfortable with information sharing forums or applications, I suggest that you take the time to look and see what is available to you. Information and assistance is just a mouse click away. Here are a few good starting points:

1. U.S. Army Quartermaster School website, <http://www.quartermaster.army.mil/>
2. Sustainment Knowledge Network (SKN), <https://www.us.army.mil/suite/page/372426>
3. Warrant Officer Net, <https://forums.army.mil/secure/CommunityBrowser.aspx?id=51485&lang=en-US>
4. USAMC Logistics Support Activity, <https://www.logsa.army.mil/>

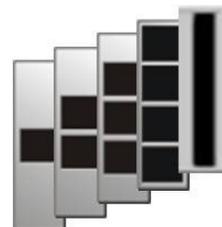
Let’s leverage these tools, applications and sources of information.

Warrant Officer Promotions.

Congratulations to all those recently selected for promotion. With this promotion, there will be greater expectations and additional responsibilities. I am confident that you will discharge them faithfully and efficiently. Well done and I wish you continued success. For those who were not selected, remain confident, build your skill base, expand your network and strengthen your portfolio. Continue to be successful at the job at hand.

“The Army is going to get smaller, but more capable,” stated Gen. Dempsey, the Army’s 37th CSA. To all our QM Warrant Officers, stay ready, relevant and value added.

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NEW QUARTERMASTER HISTORIAN

Dr. Leo Hirrel is the Quartermaster School's new historian and the successor to Dr. Steve Anders, long term as the QM historian.

Dr. Hirrel brings an interesting combination of military and academic experience to the Quartermaster School. Having earned his Ph.D. in American History from the University of Virginia in 1981, he has worked in a variety of government and private jobs. Most recently he was the command historian at U.S. Joint Forces Command until it's disestablishment in early August.

His military experience includes 28 years as a Quartermaster officer, either active or reserve. He began his military career in 1974, here at Fort Lee in the Quartermaster Officer Basic Course, followed by an initial tour at Fort Riley, Kansas. Since that time, he has worked in a variety of active and reserve positions including ROTC instructor, group plans officer, a special tour of active duty at the Pentagon (HQDA ODCSOPS), the Atlantic Command J4, and finally as the Deputy Historian for U.S. Joint Forces Command.

Dr. Hirrel is delighted to be here with all of the professional logisticians at the Quartermaster School and please don't hesitate to ask if you ever need his help.

Dr. Hirrel can be reached at (804) 734-3700 in the Sustainment Center of Excellence, Building 5020. I may be reached through email at leo.p.hirrel.civ@mail.mil.



Dr. Leo Hirrel, New Quartermaster Historian

THE SERGEANT MAJOR JOHN C. MARIGLIANO ROWPU RODEO

Fort Story, Virginia was the site for this year's competition for the Sergeant Major John C. Marigliano ROWPU RODEO. Held the week of Aug. 21-27, and co-hosted by FORSCOM G4 and the Quartermaster School, six teams competed for the coveted trophy. Active Army, Reserve, National Guard and the Marine Corps comprised the six teams.

The objective of the ROWPU RODEO is to train and educate water purification teams. It is also a training management tool that the commander can use to assess the competency and readiness of water teams. The competitive environment of the ROWPU RODEO fosters confidence and esprit de corps among individuals, teams, and the Services.

In 1997, the Reverse Osmosis Water Purification Unit (ROWPU) Regulated On-Site Demonstrate Efficiency Objective (RODEO) concept was conceived by the commander of the 196th Quartermaster Company while conducting a unit level competitive ROWPU event. His idea and concept expanded into the realization of the first ROWPU RODEO where ten teams participated in the first competition held at Fort Campbell, Kentucky in 1998. Subsequently, based on the interest from within the water community, the late Major General James W. Wright expanded this challenging event to include all Active and Reserve Component Water units. The competition now includes teams from other branches of service as well.

1999 saw the largest number of teams participate with 32 teams representing the Active Army, National Guard, Reserves and the Marine Corps. Past ROWPU RODEOs consisted of two phases. During Phase One of the 1999 event, these units competed for two weeks in more than 10 evaluated lanes at Fort Stewart, Georgia. Phase Two of the competition was hosted by the Petroleum and Water Department's Water Training Division at Fort Lee and U.S. Army Forces Command (FORSCOM) G4 and consisted of the top six teams competing for the coveted honor of Champion of the ROWPU RODEO.

The 2000 ROWPU RODEO Phase One was hosted by the 530th Supply and Service Battalion at Fort Bragg, North Carolina. In 2001, the 11th Transportation Battalion hosted Phase One of the event at Fort Story. The ever-changing ocean tides and active surf conditions made the ROWPU RODEO competition in 2001 extremely challenging. That year, Major General Terry E. Juskowiak officially changed the name to the 'Sergeant Major John C. Marigliano Award for Excellence' competition. In the 2002 ROWPU RODEO, 16 teams competed for the Sergeant Major



Sgt. Roane Dowe and Sgt. Terry Matthew, 610th Quartermaster Company, Virgin Islands National Guard, troubleshoot an issue with the Tactical Water Purification System during the 2011 Reverse Osmosis Water Purification Unit Rodeo.

John C. Marigliano Award for Excellence. From 2004 to 2008, the Sergeant Major John C. Marigliano Award for Excellence competitions were cancelled due to the Army's deployment in support of the Global War on Terrorism. The competition resumed at Fort Story in 2009 and the 82nd Quartermaster Detachment was the overall ROWPU RODEO champion. In August 2010, the 125th Quartermaster Company, 703rd Main Support Battalion, Worcester, Massachusetts Army National Guard won first place.

After a week of intense competition, five Soldiers from the 20th Quartermaster Company were awarded First Place. This team is based out of Fort Campbell, Kentucky, with the 106th Transportation Battalion, 101st Sustainment Group. Congratulations to all who participated in this amazing competition.

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Lance Cpl. Adrian Torres, a water support technician serving with the 1st Maintenance Battalion, Combat Logistics Regiment 15, 1st Marine Logistics Group, begins setting up equipment for the 2011 Reverse Osmosis Water Purification Unit Rodeo.

THE PETROLEUM OFFICER'S COURSE

The Logistics Branch was established to respond to the increasingly multifunctional nature of support on the modern battlefield. However, there is still a need to fulfill quartermaster specific positions in the Army. One specific area within the Quartermaster Branch is the Petroleum & Water Operations. Even with the large shift in the petroleum modular force structure from active to reserve components, there is still a requirement for having dedicated active duty petroleum-trained officers to fill certain positions. Officers who are selected to fill these positions must possess an area of concentration (AOC) of R8, which indicates an officer has graduated from the Petroleum Officer's Course (POC).

The POC is an eight-week course taught at the Petroleum and Water Department (PWD) at Fort Lee, Virginia. This course is a senior petroleum and water management course that provides officers and DoD Civilians with joint service, theater-level management skills. The course is divided into two phases, focusing on both petroleum and water operations. POC is open to all Army, Air Force, Navy, and Marine Corps active and reserve component commissioned officers, and Marine Corps warrant officers. The opportunity to attend the POC has also been extended to international students in an effort to improve effectiveness of multinational operations. All active Army students must be Logistics Captains Career Course graduates and in the rank of First Lieutenant (P) or above. However, reserve officers can attend as second lieutenants or higher if they currently hold a position in a petroleum unit.

The course has several academic requirements with many hours focused on petroleum and water calculations. Students also spend time in the laboratory conducting petroleum testing with Petroleum Laboratory Specialists (92L) instructors and hands on equipment training in the Military in the Field (MIF) facility at PWD.

Because the POC is a joint course, students are exposed to petroleum and water capabilities and equipment from all branches. During the first week of class, students receive an organization and capabilities brief taught by instructors from each corresponding branch of Service. Instructors include Marine Corps Warrant Officer, CWO4 Seippel, Air Force Master Sergeant Opperman, and ABFCS Stewart from the Navy.

Mr. Tom Grias, the course director, has over 25 years experience in petroleum operations. He

constantly refines and updates the course material to ensure students are gaining the most accurate and up to date training. He has also included multiple off site field trips for students to better understand the real world application of petroleum and water operations in both military and civilian facilities.

Class 11-003 graduated on July 27 with 23 students. The class included four international students from Australia, Norway, and Saudi Arabia, six Marine Corps officers, one Naval officer, and 13 Army officers from both Active and Reserve components.

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Petroleum Officer's Class 11-003

QUARTERMASTER LIQUID LOGISTICS EXERCISE (QLLEX)

The Quartermaster School Petroleum and Water Department supported the U. S. Army Reserve Command's (USARC) annual Quartermaster Liquid Logistics Exercise (QLLEX) from June 4-17. QLLEX is a world-class sustainment exercise sponsored by USARC which provides trained and ready liquid logistics units, Soldiers and equipment, able to conduct their wartime mission in a full spectrum environment. With the majority of all Army liquid logistics assets residing in the Army Reserves, it is paramount that the Quartermaster Liquid Logistics Exercise continues to ensure future sustainment mission success.

QUARTERMASTER LIQUID LOGISTICS EXERCISE (QLLEX) *CONTINUED*

The exercise trained over 3,100 USARC Soldiers on tactical Class III Bulk and Water operations. The exercise training objectives were to plan and manage bulk petroleum and water distribution assets for a theater by executing this large multi-echelon exercise. Fuel operations consisted of receipt, storage, distribution and accountability of JP8 fuel at Military installations across the country. Over two million gallons of fuel were safely distributed in the exercise. JP-8 was successfully issued, received and line hauled from Fort Lee, Langley Air Force Base, Fort Pickett, Fort AP Hill, and other installations in the vicinity. All environmental, quality surveillance and accountability protocols were met in support of the exercise.

Point of contact for this article is Mr. Jose Hernandez, (804) 734-2706, (DSN 687) or jose.a.hernandez11.civ@mail.mil.



Above: USARC 5,000 gallon tankers wait to receive JP-8 for eventual delivery to regional Defense Logistics Agency – Energy customers.



Above: Loaded USARC 5,000 gallon tankers prepared to resupply Fort A.P. Hill and Fort Pickett Fuel System Supply Points.

EL SALVADOR LOGISTICS COMMAND AND TRAINING AND DOCTRINE VISITS PWD

A delegation of three officers from El Salvador's Logistics Command and Training Doctrine Command visited the Petroleum and Water Department in June 2011.

The purpose of the visit was to identify how the U.S. Army conducts water operations on the battlefield, including the training and employment of water systems. The delegation was interested in the creation of a water purification unit for El Salvador's Army. The delegation was provided bottled water purified during the Quartermaster Liquid Logistics Exercise (QLLEX) conducted in early June 2011.

MSG William Quimbayoglen, Water Training Division NCOIC, briefed the delegation, in Spanish, on water operations. MSG Quimbayoglen gave a presentation on water purification, storage, and distribution on the battlefield, to include all the water systems that are currently in use by the U.S. Army. In addition, the delegation visited the Bailey's Dam training site for an equipment capabilities brief. Four Advanced Individual Training (AIT) Spanish speaking Soldiers were given the opportunity to demonstrate what they learned by providing the delegation a briefing on the Light Water Purifier (LWP) and the Tactical Water Purification System (TWPS).

Point of contact for this is MSG William Quimbayoglen at (804) 734-2761, (DSN 687) or william.a.quimbayoglen@mail.mil.



Above: MSG Quimbayoglen poses with the El Salvador Delegation, (far left) Mr Little (International Military Affairs) and the four AIT Soldiers (PFC Gonzales, PFC Lema, PFC Ramos, and PVT Alvarado) .



Above: MSG Quimbayoglen answers some questions about the TWPS.

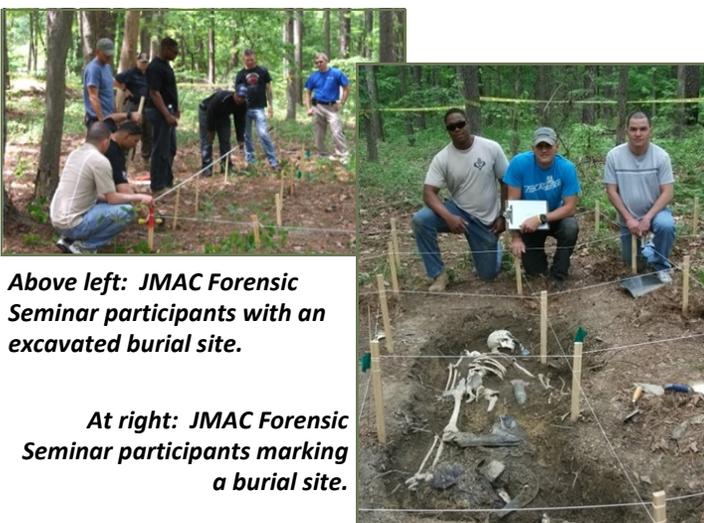
JMAC CONDUCTS 2ND ANNUAL UNIDENTIFIED HUMAN REMAINS SEMINAR

JMAC DIRECTOR OF TRAINING INSTRUCTS FORENSIC ANTHROPOLOGY COURSE

From May 9-12, the Joint Mortuary Affairs Center (JMAC) conducted its second annual Unidentified Human Remains Seminar at Fort Lee. This seminar provides a training opportunity for highly motivated and experienced Mortuary Affairs NCOs to advance their knowledge and understanding in the field of forensics and search and recovery techniques. Approximately 25 Soldiers from across the Army, including members of the 49th Quartermaster Group's 111th and 54th Quartermaster Companies at Fort Lee, Virginia, and the 246th and 311th Quartermaster Companies (US Army Reserve) in Puerto Rico, participated in the five day seminar.

The training focused on the medicolegal approach to locating and excavating buried human remains. The seminar provided the Mortuary Affairs specialists with classroom and hands-on training in the identification, collection and preservation of forensic evidence to support the mission of the Armed Forces Medical Examiner. The seminar provided participants the opportunity to learn how to locate, identify, map, and excavate clandestine graves while preserving critical forensic evidence associated with those graves. While classroom instruction primarily focused on various aspects of clandestine graves, it also included lessons on forensic entomology, medical and odontological evidence, creating the biological profile from anthropological evidence, and the utilization of highly trained canine support (also known as cadaver dogs) to aid in the search and recovery process.

Point of contact for this article is Dr. Lisa Leppo at (804) 734-5312, (DSN 687) or lisa.m.leppo.civ@mail.mil.



Above left: JMAC Forensic Seminar participants with an excavated burial site.

At right: JMAC Forensic Seminar participants marking a burial site.

From July 11-15, the Joint Mortuary Affairs Center (JMAC) Director of Training, Dr. Lisa Leppo, participated as a faculty member for National Museum of Health and Medicine's 24th Annual Forensic Anthropology Course. This event was sponsored by the Henry M. Jackson Foundation for the Advancement of Military Medicine and the Armed Forces Medical Examiner System. Forensic anthropology focuses on the scientific recovery, analysis, and identification of human remains in the medicolegal context. Forensic anthropologists frequently apply their knowledge of human remains to victim identification, search and recovery, and the interpretation of skeletal trauma. Over time, the role of the forensic anthropologist has expanded to include a greater role in human rights investigations and mass disaster operations. This course used hands-on laboratory sessions to introduce basic techniques of skeletal analysis. Lectures provided the theoretical and methodological basis of human osteology and introduced applications used by anthropologists in their work. Forensic pathologists, death investigators, forensic dentists, attorneys, and other specialists engaged in multi-disciplinary forensic investigations were the audience for this forensic anthropology course.

Dr. Leppo presented a lecture on Ancestry Determination and Stature Estimation from human skeletal remains. She also chaired five afternoon workshops utilizing teaching specimens to expand the understanding of key concepts taught earlier in the course.

Consequently, because of her participation in this course, Dr. Leppo was able to bring the most current, relevant, and state-of-the-art forensic anthropology practices to the JMAC for incorporation into the 92M10, 30, and 40 level Programs of Instruction.

Point of contact for this article is Dr. Lisa Leppo at (804) 734-5312, (DSN 687) or lisa.m.leppo.civ@mail.mil.

JMAC SUPPORTS JRTC TRAINING AT FT POLK

In June 2011, Mr. Kenneth Tabor and SFC Erik Thomsen from the Joint Mortuary Affairs Center (JMAC) at Fort Lee, Virginia, traveled to the Joint Readiness Training Center (JRTC) at Fort Polk, Louisiana, to provide Mortuary Affairs (MA) subject

matter expertise and training to the JRTC staff. The MA training provided will enhance the overall ability of the JRTC Sustainment Division to train, coach, and mentor the rotational training units on establishing standard operating procedures for MA and to test the effectiveness of those procedures during their mission readiness exercises in the future.

Mortuary Affairs can be a touchy subject and is not a topic about which leaders or Soldiers like to talk. However, all sustainment Soldiers and leaders need to understand the MA systems and the mission of the MA Soldiers and staff planners at all levels. The JRTC's Sustainment Division staff at Fort Polk understand this well and view MA as an important mission and an important part of readiness. "Train as you fight" is JRTC's watch word. LTC Andy Darwin requested the JMAC's assistance to enhance the skill sets of the JRTC staff. The JRTC trains and evaluates units preparing for deployments to current operations around the world. Part of this training includes ensuring key leaders and staff understand the MA process and DoD's commitment to provide our fallen heroes the dignity, respect, and honor they deserve.

The JRTC staff training included instruction on the Mortuary Affairs Reporting and Tracking System, Summary Court Martial Officer training, search and recovery training, and training on the proper handling of personal effects.

Point of contact for this article is Mr. Ken Tabor at (804) 734-3024, (DSN 687) or kenneth.d.tabor.civ@mail.mil.

"SPOT-LIGHTING" THE 27TH AERIAL PORT SQUADRON, 934TH AIRLIFT WING

In the summer 2011 edition of the Quartermaster General Newsletter, an overview of the consolidation of the U.S. Air Force (USAF), U.S. Marine Corps (USMC), and U.S. Army (USA) training within the 92R Parachute Rigger Course was presented. The 92R parachute Rigger Course is an Interservice Training Review Organization (ITRO) joint training environment of Aerial Delivery technical training for all services in full spectrum operations. Air Force graduates of the 92R Parachute Rigger course, the Airdrop Specialist Phase trained airmen, are assigned to Aerial Port Squadrons or Airlift Wings at numerous USAF bases in various roles, in support of the warfighters.

Since Oct. 1, these Airdrop Specialist Phase graduates have airdropped 59 training loads, 18 Container Delivery Systems, and 17 Unilateral Training Loads totaling 50,350 lbs.

This edition will spotlight the 27th Aerial Port Squadron (APS), 934th Airlift Wing.

The 27th Aerial Port Squadron (APS), 934th Airlift Wing, 760 Military Highway, Minneapolis, MN, under the supervision of CMSgt Place, provides airdrop training load support to the 934th Airlift Wing "Flying Vikings." The 27th is an Air Force Reserve Aerial Port and their mission ensures assigned aircrews are current and proficient in conducting airdrop missions.

The 27th APS employs the Airdrop Specialist Phase graduates primarily to fabricate unilateral airdrop platforms, Container Delivery Systems (CDS), pack G-12E, 26' Hi-velocity, and 68" Pilot Parachutes. They also pack Extraction Line Bags, build M-1 Cargo Parachute Releases, and Extraction Force Transfer Coupling (EFTC) equipment.

The airdrop specialists are also responsible for constructing airdrop platforms, ordering airdrop supplies, and maintaining an inventory of all aerial delivery equipment. The airdrop specialists are also used to load the airdrop equipment onto the aircraft and assist the Loadmaster in the Airdrop Load Inspection or Joint Airdrop Inspection (JAI) process.

Upon completion of an airdrop, airdrop specialists are at the drop zone to recover and properly secure equipment for transport back to the rigging or Life Support Facility. Their expertise is invaluable at the drop zone ensuring equipment is properly handled to reduce preparation when the items are ready for re-packing or reuse in the next mission. The primary concern is monitoring the recovery of the items to prevent damages.

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At left: Airdrop Specialists receive a critique (Rigger Check) from TSgt Carter after rigging an airdrop platform.

LOOKING FOR “LEAN SIX” SUSTAINERS

The buzz words describing day to day practices within the Army have transformed in the past five years. The new catch phrases are “enterprise”, “best practices”, and “business framework.” Even though the Army’s objective is far from the typical profit oriented business mission statement, the Army can still gain some valuable lessons by embracing systems and procedures corporate businesses are using to increase efficiency and productivity within their organizations.

With recent budget cuts and the memorandum signed by General David Petraeus on June 7, 2011, demanding the force to “improve operational capabilities through changes in how Coalition forces use energy”, the need for the time to employ these business-like practices is now. The major budget cuts over the next five years focus on personnel downsizing (47,000) and the cancellations of combat systems. With fewer personnel and systems to conduct both garrison and combat operations, it is imperative to educate, to train, and to implement some of the business-like methodologies from the Lean Six Sigma course into Army operational and tactical organizations.

What is Lean Six Sigma

The phrase ‘Lean Six Sigma’ (LSS), as we know it today, was coined by Mr. Bill Smith back in 1986. Mr. Smith was an engineer at the Motorola Company who wanted to systematically and analytically improve the company’s manufacturing productivity. The systems he employed to identify shortfalls within the company helped identify several billion dollars in cost savings. Today, many well-known corporations are using LSS to better identify and correct logistics challenges and to better streamline productivity. The LSS courses use “belts” to determine an individual’s knowledge and expertise. Beginners in the program are designated as white belts. They are trained in general LSS curriculum and are able to solicit project ideas. The next belt is yellow. This individual is trained and “certified” in LSS and is qualified to identify processes within an organization that need improvement. The individual who deals with organization improvements on a day-to-day basis is a certified green belt. Green belt individuals are diligent in identifying and eliminating waste. In order to become a green belt, the individual must nominate and complete a “project.” The next two belts are black and master black belt. They are the most experienced in the LSS program, and

therefore, provide guidance and mentorship to other LSS personnel. Additionally, black belts are responsible for allocating resources toward and supervising the completion and implementation of projects.

The cornerstone of each project is founded on the problem-solving methodology called ‘DMAIC.’ This system dissects a project by methodically getting to the root of the problem by clearly ‘Defining’ it. In order to gather facts, certain statistical data need to be ‘Measured’ to unveil their impact on the problem. The next step is to ‘Analyze’ the data from the ‘Measure’ step, determining the root cause of the problem. The final two steps, ‘Improve’ and ‘Control,’ are the most illustrated phase of a project. The ‘Improve’ step is the incorporation of the physical implementation of policies, practices, or processes.

The final step, ‘Control,’ is also very significant. In this step, the employees are briefed and trained on the new procedures and policies that will make the organization more efficient. Another imperative aspect of this phase is to ensure the organization does not undergo setbacks while enforcing the newly established changes. With tools and knowledge from the LSS course, the Army will reap positive results.

Benefits of LSS

Strategic logistics agencies, such as the Defense Logistics Agency (DLA) and Army Materiel Command (AMC), are very motivated by the results of the course. Many are enrolling. The May-June 2009 issue of *Defense Logistics Agency Loglines* focuses the entire periodical on the benefits and rewards of educating, training, and implementing “lean” strategies into its organization. The results were astounding. By identifying “projects,” DLA was able to decrease its “receive, store, pick, pack, track or turn around time” from 14.3 days to 1.7 days (DLA, 5). The magazine highlighted a 94 percent improvement on the “monitor[ing] of more than 800 cylinders filled with ozone-depleting substances for chemical seep (DLA, 11). With these kinds of improvements at the strategic level, operational and tactical sustainment officers should be trained because of their pivotal role in fiscal obligations, materiel accountability, and the reset of major end items during the Army Force Generation (ARFORGEN) cycle.

Recommendation

In order to nest strategic business transformations throughout the Army, more personnel

at the operational and tactical levels need to be trained. By mandating a portion of sustainment officers attend the LSS course, the Army will have more educated officers armed with the executive tools and knowledge to better identify, report, and solve potential challenges within an organization. Seasoned captains and field grade officers should be trained and certified as LSS green belts. It is recommended that you contact your IMCOM representative for assistance in developing Lean Six Sigma projects. Implementing this program will undoubtedly make significant improvements within the Army that will mitigate some of the fiscal cuts projected over the next five years.

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FOOD SERVICE 2015

As the Army Food Service Advisor, I am honored to present comments and observations as it relates to “Food Service 2015.”

Why talk about 2015?

The Army personnel system operates on a five year plan. What does that mean? That means there are Operational Research Studies and Analysis (ORSA) personnel who are highly trained and use projected numbers for such categories as accessions, retirements, promotion rates, and sadly, even chapter and death rates. Based on the Congressionally mandated Army strength numbers and the Army leadership vision for what operations we must be prepared for in the future, the Army will determine how many personnel are required in each MOS and each Grade/Rank for each branch of service. Based on these projections, all branches of service can target the exact need for each MOS per year throughout the five year personnel plan.

92G Number Adjustments.

Perhaps you have heard of the change in the Military Occupational Specialty (MOS) 92G food service numbers? QM Force Design Development experts have fought to ensure that the 92G “voice” is heard in high level discussions at Department of Defense long term personnel planning sessions. Based on the operational vision of where the Army will be required to execute the next mission directed

by our leadership, there will be a slight adjustment in the 92G numbers. Personnel numbers are based on Congressional guidance and it is a zero sum gain process; so as 92G numbers come down slightly, other MOS numbers will come up to ensure the emerging systems may be maintained and that the new operational concepts may be executed in the future requirements of the Army. My advice to all who mentor and assume leadership over these great Soldiers is to ensure they are talking sooner rather than later with their retention team to minimize turbulence.

Warrant Officers May Be Filling Officer (O)-grade Positions

Warrant Officers filling an O grade position must be formally requested through Human Resource Command (HRC) personnel channels. The requesting command will place the Warrant Officer against the unit manning roster. Few Quartermaster Warrant Officers are formally recorded at the Army HRC level as filling O grade billets as of this article. Yet, I know that we do have Warrant Officer’s informally filling many of the roles and responsibilities of O Grades throughout the Army. Here is what I would do if I were in your foxhole and my commander called me in to request I fill an O grade billet; I would do it! I have served in those positions, talked to many Warrant Officers who have served in O grade positions, and conversed with LTC (s) and COL(s) who come through Fort Lee to attend the Pre-Command Course. They LOVE Warrant Officers and will not hesitate to place a Warrant Officer in an O Grade slot if needed! “Food Service 2015” is upon us. Continue to move forward and take care of our young Soldiers who are at the core of America’s Freedom. Army Strong!

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JCCoE
Joint Culinary Center of Excellence
Home of the Food Service Professionals



Announcing the U.S. Army Culinary Arts 37th Annual Competition! This competition will be held Feb. 25 through Mar. 9, 2012 at Fort Lee, Virginia. The show is the largest culinary competition in North America and is sanctioned by the American Culinary Federation. In 2011, there were over 250 competitive entries. The competition is open to individual and military team service chefs from around the globe. This includes all U.S. Armed Forces branches either Active, Reserve, or National Guard and Civilian contractors operating in DoD Dining Facilities. Point of Contact for this event is CW4 Russell Campbell, (804) 734-3106, (DSN 687) or russell.d.campbell.mil@mail.mil.



Left: Culinary Arts competition at the Field House, Fort Lee, Virginia, 2011.

SUSTAINMENT UNIT ONE STOP PORTAL

The Combined Arms Command (CASCOM) launched the Sustainment Unit One Stop Portal (<http://www.cascom.army.mil/unit.aspx>) in August 2010 as a result of soldier feedback stating that CASCOM unit training and doctrinal products were too difficult to find. The One Stop portal addresses this concern by providing an easy-to-find, central location that directs users to authoritative sources for collective training, doctrine, force design, and knowledge sharing resources based on unit type.

The portal provides access to functional Quartermaster, Ordnance and Transportation unit pages. It also includes specific unit-focused pages for the Theater Sustainment and Expeditionary Sustainment Commands, the Sustainment Brigade, and the Combat Sustainment Support Battalion, Brigade Support Battalion, and Aviation Support Battalion. Recently, pages were added for Human Resources and Financial Management units supported by the Soldier Support Institute.

The Sustainment Unit One Stop has expanded over time based on user feedback. A request from the Quartermaster School resulted in the addition of a section on hard-to-find planning tools, including Operational Logistics Planner 8.0 (OPLOG Planner) and the Logistics Estimation Worksheet (LEW). Another request from the Directorate for Lessons Learned and Quality Assurance (DL2QA) led to the

inclusion of a section for transcripts and command interviews conducted during Reverse-Collection and Analysis Team (R-CAAT) sessions. CASCOM is always open to user feedback to improve and add to the site. We encourage you to recommend additional ideas and resources useful to the supported units.

The Sustainment Unit One Stop portal can be found at <http://www.cascom.army.mil/unit.aspx> or by typing "Unit One Stop" into any major search engine.

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TC 4-11.46 CONVOY PROTECTION PLATFORM GUNNERY

Published in April 2010, the TC 4-11.46 Convoy Protection Platform Gunnery is the first Army-wide standardized table based on the unstabilized mounted gunnery-training program for all active, guard and reserve sustainment units. This publication was developed at the request of and in coordination with sustainment unit commanders. The supporting ammunition to execute this training is approved and available in Chapter 9 of DA PAM 350-38 Standards in Training Commission.

TC 4-11.46 adopts combat arms gunnery tables and methodology to provide a standard approach to mounted gunnery across the Army. There is a page titled "TC 4-11.46 Convoy Protection Platform Gunnery" with a link to the publication and a discussion forum on best practices, available under the Convoy and Force Protection section of SustainNet. The Sustainment Unit One Stop also provides a link to TC 4-11.46 and is available on the Army Publishing Directorate website at https://armypubs.us.army.mil/doctrine/DR_pubs/dr_c/pdf/tc4_11x46.pdf.

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NOT AN EASY PROCESS

BAGRAM AIR FIELD, Afghanistan –

The first call came early Saturday morning, Aug. 6, about the 38 U.S. and Afghan troops, killed by insurgents who shot down their CH-47 Chinook helicopter. After getting the call, Sgt. 1st Class Mary Perez said she doesn't remember getting much sleep from that moment on.

She, along with other senior leaders from the 101st Sustainment Brigade and the 101st Special Troops Battalion, began rolling up their sleeves and headed to the Bagram Air Field Mortuary Affairs Collection Point where they were tasked to provide support in preparation for the eventual ramp ceremony.

“You're tasked out to do it, and it's your job. But to do something like that, it's just ... different,” said Perez, a brigade military intelligence non-commissioned officer in charge. “It's not just a tasking anymore. It's something personal. It's a tasking that as a Soldier, no matter who you are or what rank you wear on your chest, you execute, and you execute to your fullest capability.”

The members of the special operations mission - which included 22 Navy SEALs, three U.S. Air Force airmen, four U.S. Army air crew members and a K-9 unit dog - died after their helicopter was apparently shot down when they were flying in to help Army Rangers who were going after insurgents on the ground.

Eight Afghan commandos and an Afghan interpreter were also on board the downed aircraft.

The Department of Defense has ordered an investigation into the incident. According to official reports, the deaths are the highest number of U.S. forces killed during a single event in support of Operation Enduring Freedom.

The Mortuary Affairs Collection Point (MACP) at Bagram is tasked with the retrieval, tentative identification, transportation and burial of deceased American and allied personnel. The brigade's special troops battalion provides staff supervision at the site, which is operated by the 54th Quartermaster Company, based out of Fort Lee, VA.

The senior leaders from the brigade and battalion assigned to the detail are not specifically trained as mortuary affairs specialists. They helped with recovering and transporting the remains from the flight line, getting additional transfer cases, ironing the flags, and cleaning the MACP site.

They also took part in the ramp ceremony, acting as pallbearers and carrying the transfer cases of the deceased to the special operations forces units to load onto the planes heading back to the U.S.

“They provided the logistical support we needed, like the vehicles for transport and additional cases as we needed,” said Sgt. 1st Class Alessa Jose, Bagram MACP non-commissioned officer in charge, 54th QM Company “They also made sure we had additional refrigeration units for the fallen.”

Jose said her team normally receives between one and two remains a day to process and handles all aspects of the preparation. She said her team received the remains on Sunday morning, Aug. 7, and was able to process and prepare all of the remains by Monday, 8 August.

“Their (Lifeliners) support was critical because of the time involved,” she said. “If it was just us doing this, the processing would have taken longer.”

“By the Lifeliners coming in and helping with the other part, it allowed us to focus on the processing job and cut down a lot of the time. You're looking at about a 36-hour time frame. That helped us out a lot.”

Brigade medical operations officer Maj. Deirdre Lockhart was part of the truck team detail for loading and unloading the deceased Special Operations Force (SOF) team members and said the Lifeliners' involvement illustrated their willingness to go above and beyond the call of duty. “It definitely showed we were willing to pick up the ball and run with it when we were needed,” she said. The brigade conducted Leadership Professional Development training on Mortuary Affairs this past March, where they were introduced to how fallen heroes are identified and processed in preparation to be sent home. But even attending that training did not prepare the senior leaders for being active participants in an actual event.

Perez said she and other senior leaders in the brigade received a call to go to the MACP, but were unsure what their duty was going to be. As time went on, they started to figure it out, she said. She and two other officers were also assigned to a truck team that loaded and unloaded the remains. It was the first time she had ever been involved with something like this, she said. “You go there to do a mission and then the reality hits you: all you could see, smell and feel was death,” she said. “And you have to maintain composure.”

NOT AN EASY PROCESS CONTINUED

Perez said she noticed the Navy SEALs carrying their fallen teammates to the trucks. “I mean, these guys are tough, they’re in it, they’re the ones kicking in doors, but I’ve never seen them look more vulnerable,” she said. “They’re not just machines. It brings light to the fact that we’re all in this fight together.”

The decision to use brigade and battalion senior ranking leadership to assist the MACP unit was not lost on Perez, she said. “You don’t want to expose your junior Soldiers to that. It’s emotional and disheartening when you’re in this fight to see mass amounts of casualties like that. There were majors ironing the flags and mopping the floors in the MACP, not because it was a task, but because it was the right thing to do,” she said.

The seniors also intensely rehearsed their part of the ramp ceremony, filling transfer cases with bundles of water and practiced carrying the containers on the K-loaders to deliver to the SOF teams.

“We wanted to do this right and give these guys the honor they earned and deserved,” Perez said. “As an NCO, you know what right looks like. These guys deserve the very best we could give them. Everything had to be perfect.”

“Not an Easy Process” was written by SFC Peter Mayes, 101st Sustainment Brigade, 101st Airborne Division (AA) Public Affairs and can be found online at <http://www.dvidshub.net/news/75122/not-easy-process>.



Above: Soldiers with the 101st Sustainment Brigade listen attentively as they receive a block of instruction on conducting mortuary affairs at the Mortuary Affairs Collection Point at Bagram Air Field, Afghanistan, in March 2011. The brigade and the 101st Special Troops Battalion provided critical support to the MACP that processed the recent fallen members of the special operations forces team killed when a rocket-propelled grenade struck their Chinook in Afghanistan.

GERMAN PROFICIENCY BADGE AWARDED TO QUARTERMASTERS



In conjunction with the Combined Arms Support Command (CASCOM), German Liaison cell, the Quartermaster Reserve Component Affairs Office (RCAO) hosted a competition spanning March to June, offering Quartermaster Soldiers the opportunity to qualify for the German Armed Forces Badge for Military Proficiency (GAFBMP) – or more commonly known as The German Proficiency Badge. The GAFBMP is a decoration of the Bundeswehr, the armed forces of the Federal Republic of Germany, but can be awarded to allied Soldiers who pass rigorous test standards.

To earn the German badge, candidates participated in a series of track and field events, swimming, shooting and a road march. During the first phase of testing the candidates met at the Hopewell Community Center to qualify in the swimming event which included a 200 meter swim within 6-8 minutes depending on age ; and a 100 meter swim within 1:50–2:20, also depending on age.



At left: SGM Goelling and LTC Reed swimming the 200 meter swim at the Hopewell Community Center.



At right: German SGM Lichtenberg providing the swim time-results.

The second phase of testing was comprised of several track and field events executed at Virginia State University. These events were comprised of a 100, 400, or 1000 meter sprint; the High-Jump; the Long-Jump; and the Shot Put. Each candidate was challenged differently by each event, but the most difficult event for all was the High Jump, as many of the Soldiers were not familiar with the proper technique to clear the bar.

The third phase of testing, which required firing a 9mm pistol, was by far the easiest for all Soldiers, as it simply required hitting three stationary targets at 25 meters – something very familiar to most U. S. Soldiers.

However, the fourth and final phase was a challenge of endurance: Completion of a 7.5-mile road march with a rucksack weighing 33 pounds within two hours.



At left: MSG Broadwater's Long-Jump



At right: SGM Lichtenberg observes MSG Haluapo's High-Jump attempt.



At left: LTC Osborn fires the 9mm pistol .



At right: Candidates beginning the 7.5-mile Road March.

All candidates met at the gate to the Petersburg Battlefield at 4:30 am for their weigh-in. Once rucksacks were weighed, the clock began and Soldiers quickly stepped out. By sunrise, all who began the road march successfully completed the final event.

After an exhausting day, the Soldiers gathered back at the SCoE Building for presentation of the badge. Six of the nine Soldiers representing the Quartermaster School qualified, including two QM Officers and four NCOs from the QM Liaison Office. Word has rapidly spread throughout the Quartermaster School and renewed interest has surfaced for this prestigious foreign badge. BOLC TAC Officers have since provided the German Proficiency Badge training and qualification as an opportunity for second lieutenants to plan and organize events; lead and train their fellow officers; exercise alternative physical training; and proceed to their first assignment wearing a very distinctive qualification badge.



At left: SGM Lichtenberg presents MSG Haluapo with the German Proficiency Badge.

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THE SUPPLY EXCELLENCE AWARD; MORE REWARDING THAN AWARDING

The Chief of Staff, Army, Supply Excellence Award (SEA) is the most prestigious award a Supply operation can receive. The SEA Program enhances the Command Supply Discipline Program (CSDP), builds better teams, Soldiers, NCOs and Leaders at all levels. It also increases public awareness of supply excellence in the U.S. Army. Leveraging this program at all levels has many *REWARDS*, not just *AWARDS*.

I will admit it; I was one of those guys... Those guys who thought inspections and evaluations were for the people who did not really have a mission. I carried this attitude throughout my entire career. I did the inspections and evaluations when I had to, never volunteered and always thought I was just wasting my time doing anything more than I had to. I always did well, but I was only doing enough to get by. I had always been in deployable units preparing for, executing, or resetting, and re-equipping after a deployment. I was more worried about getting resources, equipment and other things out to the Soldiers in the field than about what my files looked like.

I am currently the Property Book Officer for the 2nd Heavy Brigade Combat Team (HBCT), 1st Infantry Division, Fort Riley, Kansas, now deployed as the 2-1 Advise and Assist Brigade (AAB), U.S. Division-Center (USD-C) Camp Liberty, Baghdad, Iraq. An HBCT Property Book Office (PBO) authorization document consists of a CW2 920A Property Book Officer and two E-5 92Y20 Property Book NCOs. We support an HBCT with 30 Organic Organizational UICs and three Table of Distribution and Allowances (TDA) UICs --- 33 UICs total. My unit is also supplemented with one General Schedule (GS) Grade 9 Civilian assistant who serves as the deputy PBO and the Rear Detachment PBO during deployments. The catalyst behind the change in opinion of the SEA program was a turnover of staff in my office. The entire property book team PCS-ed after we redeployed. One inspection by the Division G4 and I realized that we had much to learn and to do to become operational again. This was the awakening needed to open the books for myself and see what else I was missing. This was the “ah hah”



SPC Carruthers, PFC Marchena talking PBUSE.



SPC Carruthers, SFC Waldrep (BN S4 NCOIC) and CW2 Morris (PBO) reviewing supply transactions.

moment I needed. Not only just strictly administrative adjustments like the Army Records Information Management System (ARIMS) labels or filing procedures, but the checks and

balances of daily operations, standards and procedures that all of us as PBOs do.

Making our operation more efficient was one of the biggest rewards the SEA gave us during our preparation. We developed an almost Supply Support Activity (SSA) mentality towards customer wait time. We quickly realized that we spent most of our day working with the customers and at reset functions. This left very little time to prepare for the SEA. Therefore, we started tracking how long it took customers to complete their business at the customer service counter. This was the catalyst behind the standards packet and rewriting of our Standing Operating Procedure (SOP). The establishment of a standards packet took the guesswork out of filling out paperwork for supply sergeants and clerks. This alone cut the percentage of incorrect paperwork by 75%. Rewriting the SOP and preparing for an inspection by FORSCOM took center stage as we prepared for the SEA. In time, the SOP has actually evolved into a one-stop handbook for our Soldiers conducting supply transactions within the brigade. This has allowed our office to focus attention on other supply



Deployed Property Book Team
CW2 Morris, PFC Marchena, PFC Jeter and SPC Carruthers.

matters. In addition, a complete revamp of the filing system was required in order to compete for the SEA. When I say complete, I mean complete. Taking a completely new approach to filing, we set out to achieve maximum efficiency. Prior to ARIMS, we spent a good amount of time looking through confusing file cabinets and binders for paperwork. With our newly acquired knowledge, we made ARIMS work for us. It provided us the flexibility to file and maintain documents in a manner we felt best for our operations. We had now discovered the purpose of ARIMS! Clearly labeling everything, making the filing system more effective and efficient are all practices we adopted to reduce the research time by about 50%. All these little tweaks and improvements were geared toward the SEA but in the end improved the efficiency of our shop in every way.

The biggest reward is the one on one time you spend with the SEA Evaluators. These are true subject matter experts who have spent their careers doing what you are doing now. I had never been afforded the time to spend a whole day with a CW5 with over 30 years of PBO experience until the SEA evaluations.

Without the SEA, I would have never really grasped many of the concepts and procedures. I would have executed as I had always done. In preparing for the SEA, I became a better PBO, my office became a more efficient place, and my staff learned their jobs much better. Every unit supply and property book officer should strive to compete for the Supply Excellence Award at least once in their career. I can ensure you that you will not walk away any worse than you started and that you will learn something. I am glad I took the time and stayed with it. I feel very privileged to say our team won the award, but no award will ever compare to the knowledge we gained going through the evaluations.

The point of contact for this article is CW2 Brandon Morris (2011 CSA SEA MTOE PBO Active Army Winner, 2nd HBCT, 1st ID, Fort Riley, KS) at (785) 239-1666, (DSN 856) or brandon.s.morris@jackson.army.mil.

qualification of the individual Soldier as a Unit Supply Specialist. The course provides “apprenticeship” training on 27 skill level 10 and 9 skill level 20 critical tasks dealing with requesting, receiving, issuing and maintaining and/or establishing accountability of individual, organizational, installation, and expendable/durable supplies and equipment. Other critical tasks include the security and administration of a unit arms room as well as the preventive maintenance checks and services (PMCS) of small arms and related equipment. These tasks are covered in one of four training modules: (1) Fundamentals/Principles of Supply (2) Property Book Unit Supply Enhanced (PBUSE) (3) Small Arms (4) Warrior Sustainment Field Training Exercise.

At skill level 10, the 92Y receives, inspects, inventories, loads, unloads, segregates, stores, issues, delivers, and turns-in unit/organization supplies and equipment. The Soldier is trained to prepare all unit/organization supply documents both in manual and automated modes using the Property Book Unit Supply Enhanced (PBUSE) system. Principles of Supply encompasses 116.5 hours to provide the Soldier with the basic skills to perform administrative procedures such as preparing unit supply files, delegation of authority, request and turn-ins for supplies and equipment. The Soldier also performs document registers, receipts, inventory, storage and transfer of property, hand

At right: 92Y AIT Soldiers in Principles of Supply Module – Responding to Check on Learning Questions.



receipts, annexes and component lists, unit loads, adjustment documents and lastly personal clothing/OCIE records issue, turn-in, and records keeping.

PBUSE training consists of 80 hours of “hands-on” performance based training in the assigned role of the **Operator**. It also includes the use of PBUSE-AIT (Automatic Identification Technology) devices to assist the Commander in conducting inventories.

The small arms module consists of 79.5 hours of “hands-on” performance based training to provide the student with the skills and knowledge to perform unit level PMCS on small arms, control weapons and

92Y10 UNIT SUPPLY SPECIALIST

The Military Occupational Skill (MOS) 92Y10 course (8 weeks, 2 days) is designed to enable



At left: 92Y AIT Soldiers receiving hands on PBUSE Training .



At right: 92Y AIT Soldiers receiving hands on Small Arms Training.

ammunition in a unit arms room and establish and maintain key control/access procedures at the unit level. Students are taught how to prepare key control and unit personnel access records, conduct change of custody/sensitive items/monthly serial number inventories, preparation of maintenance forms, identify the correct maintenance procedures, use publications, physical security and disassembly/assembly of selected weapons systems.

Each student will also attend the Sustainment Warrior Field Training Exercise, a 40 hour block of instruction which allows the student to perform selected 92Y10 level critical tasks in a simulated field environment, using the three “R’s” – **Refresh, Reinforce and Review** – prior to graduation and awarding of the Military Occupational Specialty.

When the new 92Y10 Unit Supply Specialist arrives at the first unit of assignment, they have an understanding of basic skills and knowledge to perform the basic duties of a Unit Supply Clerk and/or Unit Armorer. But to be successful and continue their journey into the world of logistics, the unit Non-commissioned Officer becomes the trainer by making him/her aware of any exceptional command supply operating procedures and reinforcing those critical tasks taught at the U.S. Army Quartermaster School.

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FOB SHANK, Afghanistan — The men of 2nd Platoon thought it would unfold like a movie, and they thought they knew how it would end. So, while they prepared for combat in a remote valley where Taliban fighters had ruled unchallenged for nearly 10 years, they began choosing the actors who would portray them in death.

“We all thought we were gonna die,” said Staff Sgt. Larry Daughtry, a slim 28-year-old from Austin, Texas. “And we started thinking, ‘Well, they only make movies about platoons that get massacred.’ So we started picking who would play us.”

Improbable, outsized, the cast mirrored the Soldiers’ imaginations, and, in some ways, their mission. Clint Eastwood. John Goodman. Ice Cube. Benicio del Toro. Zach Galifianakis. Maybe that red-headed comedian, Carrot Top, because even in tragedy Soldiers find humor, and the weirder the better.

When the final helicopters touched down before dawn 25 July and more than 400 troops swept into the Araban Valley of western Wardak province, the cast and direction were set.

It would not be a mission of wells and schools, of tea-cup diplomacy. The hold-and-build would come later, if at all. Operation Dagger Fury aimed to kill, capture and clear.

Daughtry and other Soldiers in 2nd Platoon, Company A, 2nd Battalion, 4th Infantry Regiment, 4th Brigade of the 10th Mountain Division, had joined the Army to do just this, the violent things. They had done them in Iraq and Afghanistan many times.

Dagger Fury was just one more mission, but this time the odds seemed bad.



Cpl. Jody Lewis, of Durant, Oklahoma, returns fire after an insurgent attack on the command camp during Operation Dagger Fury. To the right, Sgt. Coy Hunt, of Bridge City, Texas, yells a report to his commanders. Neil Shea/Stars and Stripes.

For the complete story in the Stars and Stripes, go to <http://www.stripes.com/news/middle-east/afghanistan/unlikely-unit-of-cooks-fuelers-and-mechanics-and-clerks-leads-assault-into-a-taliban-stronghold-1.152779#>.

Story by Neil Shea.

THE CHAPLAIN'S CORNER— FOR BETTER OR FOR BEST

Many years ago, when I was still single, I reconnected with an old college roommate, then a Navy Ensign, for a cross country road trip. In that time of traveling, we caught up on our present histories and we shared our specific personal desires about the young ladies we hoped to marry one day...and soon! One day, my old friend said something I never forgot, "God may not set you up with a 'good wife', but she will be the 'best wife.'" My hearing stuttered at that, but I quickly figured out what he meant, that God's chosen mate will be one that draws out the best in us, and for which we will do likewise.

This idea parallels the theme of a popular book entitled, "Sacred Marriage," by Gary Thomas, which poses the question, "what if the purpose in marriage is to bring us to holiness, rather than happiness?" Now, I will quickly add, that from a Christian perspective, "holiness is the only true path to real happiness."



This is truly a different concept for many people entrenched in the images from all forms of media, and its idea of marital bliss. In fact, the prolific ads from marital match websites have affected our American culture, convincing us that a good marriage is full of blissful giddiness for each other that will never end. They found "Mr. or Miss Right" through a scientific match of interest, values and personality, whatever... but how does that fit the concept of the "best mate?"

I believe that we tend to fall in love and choose a mate who will complement our deepest needs. Some of these deep needs will only be "worked out" in the course of time and trials, coupled with real commitment. This "working out" may not always be a "happy time." It may be different from that portrayed on "marriage harmony" advertisements! This is what my old "roomy" must have meant.

If you are married and your relationship is

anything but a bundle of happiness, take heart, there is most likely a foundation of happiness upon which your marriage first took flight and the best is yet to come. There is good reason why traditional marriage vows link a man and woman together with the promise, "I take thee, for better or for worse, for richer or for poorer, in sickness and in health, until death do us part."

You might think that I have an adverse attitude regarding these dating service ads (smile)! But would it not be more realistic and supportive for these dating services to picture a couple in which the spouse is faithful and loving to their "wounded warrior" or toward someone who struggles with PTSD? How about the mate who stands by, faithfully, while the other plods over some of life's rugged roads where there is 'worse, poorer, sickness, etc.', until that road has been traveled?



"best."

Point of contact for this article is Chaplain (Major) Wayne Hollenbaugh at (804) 734-3377, (DSN 687) or wayne.c.hollenbaugh.mil@mail.mil.



Chronicle / Penni Gladstone

FY 2011 LIEUTENANT COLONEL SELECTION BOARD RESULTS

On June 28, the U.S. Army Human Resources Command released the results of the FY11 Lieutenant Colonel Department of the Army promotion selection boards. Forty-six Quartermasters were among the officers selected for promotion. Below is the Summary of Board Actions:

	ABOVE ZONE	PRIMARY ZONE	BELOW ZONE
MFE	15.4%	92.8%	3.9%
OS	25.8%	84.8%	2.9%
FS	22.5%	78.1%	4.0%

Congratulations to the following Quartermasters for their selection:

<p>MAJ Joseph Blankenship MAJ Dennis Bowers MAJ Kenneth C. Bradford MAJ James M. Callis MAJ John H. Chaffin MAJ Andrew J. Dekever MAJ David S. Dinkelman MAJ Julian A. Dominguez MAJ Michelle K. Donahue MAJ Charles P. Downie MAJ Michael C. Dusablon MAJ Paul A. Esmahan MAJ Ryan D. Fearnow MAJ Jerry E. Gaussoin MAJ Marshanna M. Gipson MAJ Boris A. Hall MAJ Matthew T. Hamilton MAJ Kelsie Hillhuston MAJ Lanny A. Hogaboom MAJ Cain A. Hopson MAJ Jonathan Schrader MAJ Tyra S. Sellers MAJ James M. Stepphens</p>	<p>MAJ Roger L. Keen Jr. MAJ Stefan S. King MAJ Anthony Q. Lee MAJ Stephanie Leggett MAJ Jeremy R. Lewis MAJ Christopher Liermann MAJ Walter Llamas MAJ Brian D. Lofton MAJ Richard Marzancollazo MAJ Michael T. Moore MAJ Jason J. Nowak MAJ Mark E. Parsons MAJ Joseph C. Pisani MAJ Bryce D. Pringle MAJ Bradley L. Rees MAJ Michael Rittenhouse MAJ Luis A. Rodriguez MAJ Emily M. Stoffel MAJ Jacob Swantkowski MAJ Greg R. Thayer MAJ Armond Thomas III MAJ Michael T. Triplett MAJ Kenneth W. Wical</p>
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The by-name listing of all Soldiers selected may be obtained from the following website:
<https://www.hrc.army.mil/site/protect/Active/Select/Ltc11.pdf>.

Point of contact for this article is CPT Quenella L. Garrett, Chief, Officer Personnel Proponency, (804) 734-3441 (DSN 687) or quenella.l.garrett.mil@mail.mil.



FY 2011 CW3, CW4, AND CW5 SELECTION BOARD RESULTS

On Aug. 11, the U.S. Army Human Resources Command released the Active Component CW3, CW4 and CW5 promotion results. Two hundred fifteen Quartermaster Warrant Officers were selected for promotion.

Chief Warrant Officer Three Technical Services				
AZ% of CONS	PZ% of CONS	BZ% of CONS	PZ CON/ TOT SEL	QM CON/ SEL
51/11 21.6%	951/794 83.5%	N/A	951/805 84.6%	116/91 78.4%
Chief Warrant Officer Four Technical Services				
AZ% of CONS	PZ% of CONS	BZ% of CONS	PZ CON/ TOT SEL	QM CON/ SEL
41/4 9.8%	433/302 69.7%	N/A	433/306 70.7%	25/5 80%
Chief Warrant Officer Five Technical Services				
AZ% of CONS	PZ% of CONS	BZ% of CONS	PZ CON/ TOT SEL	QM CON/ SEL
122/9 7.4%	282/72 25.4%	84/3 3.6%	283/84 29.7%	74/14 18.9%

Selection results can be reviewed on the Active and Reserve Officer/Warrant Officer Selections and Promotions (Home Page): <https://www.hrc.army.mil/site/Active/select/OfWoProm.htm>.

Point of contact for this article is CW4 Jimmie Benford at (804) 734-3701 (DSN 687) or jimmie.d.benford.mil@mail.mil.



FY 2011 SERGEANT MAJOR TRAINING SELECTION BOARD RESULTS

On Aug. 18, the U.S. Army Human Resources Command released the results of the Sergeant Major (SGM) Select-Train-Promote (S-T-P) board for FY11. The Army selected 712 Master Sergeants and First Sergeants to attend training. Fourteen Quartermaster Noncommissioned Officers were also among those selected.

Army/CMF/MOS	Total Considered	Selected / STP = Total	Percentage %
ARMY	5066	712	14.0
CMF 92	476	14	2.9
92F	25	5	20.0
92G	64	5	7.8
92M	5	1	20.0
92R	13	2	15.0
92S	5	1	20.0
92A	224	0	0
92Y	141	0	0
OD	479	34	6.5
TC	103	15	14.5

FY 2011 SERGEANT MAJOR TRAINING SELECTION BOARD RESULTS CONTINUED

Congratulations to the following future Quartermaster SGMs for their prestigious selection:

Brown, Anthony B. 92G	Campbell, Jeffrey L. 92G	Hubbert, Michael T. 92F
Lebouf, Tim M. 92F	Moment, Daryl G. 92F	Peterson, Ernest S. 92F
Pi Fu, Hon 92F	Pierre-Louis, Joseph 92S	Pinckney, Calvin B. 92G
Richards, Danny 92R	Sessions, Christopher 92G	Vick, John C. 92G
Scott-Morris, Tonika 92R		McKay, Danang D. 92M

The entire by-name list of the Sergeant Major S-T-P List is available online at:

<https://www.hrc.army.mil/site/protect/Active/Select/CsmSgmMenu10.htm>.

Points of contact for this article is SGM Andrea Farmer, Chief Enlisted Proponent, (804) 734-4143, (DSN 687) or andrea.farmer.mil@mail.mil and SSG Jason Long, Career Developer, (804) 734-4191, (DSN 687), jason.s.long.mil@mail.mil.



UPCOMING BOARDS BN CSM DESIGNATED POSITIONS

The FY13 HQDA Selection boards will convene as identified below to consider eligible Active Component (AC) and US Army Reserve (USAR) Active Guard Reserve (AGR) Command Sergeants major (CSM and Sergeants Major (SGM) for selection for assignments to centralized selection (CSL)-Battalion Command Sergeant Major designated positions projected for FY13 (Oct. 1, 2012 – Sept. 30, 2013). Both AC and AGR Soldiers will compete for selection against requirements within their respective components.

- Maneuver, Fires & Effects Battalion CSM CSL Board meets Dec. 6-16.
- Operations Support Battalion CSM CSL Board meets Dec. 5-13.
- Force Sustainment Battalion CSM CSL Board meets Dec. 5-13.

This board utilizes the “My Board File” (MBF) application. The MBF is a secure, web-based application with AKO sign on and authentication to allow eligible Soldiers one location to review and certify their entire board file. The MBF is comprised of files from the performance section of the Official Military Personnel File (OMPF), DA Photo (DAPMIS), and Enlisted Records Brief (ERB). Therefore, if there is an error or missing document in the MBF, you must first correct those items in your OMPF, DAPMIS, and on the ERB, as applicable, in order for the MBF to be updated. All corrections and documentation must be forwarded to unit G1(S) for updating Soldier OMPF and MBF. Allow three duty days after OMPF, photo, or ERB is updated for MBF to update. Email questions concerning MBF to: hrc.das.boardselect@conus.army.mil.

NCOs must review and certify their board file electronically through the MBF website at: <https://www.hrc.army.mil>, click on ‘tools’ and ‘self service’, and click on the ‘my board file’ icon. To access this site you must know your AKO login/password.

MBF Dates: Opens Oct. 6, 2011 and closes Nov. 30, 2011.

UPCOMING BOARDS CONTINUED **BRIGADE CSM DESIGNATED POSITIONS**

The FY13 HQDA Selection Boards will convene as identified below to consider eligible Active Component (AC) and US Army Reserve (USAR) Active Guard Reserve (AGR) Command Sergeants Major (CSM) and Sergeants Major (SGM) for selection for assignment to Centralized Selection List (CSL)-Brigade Command Sergeant major designated positions projected for FY13 (Oct. 1, 2012- Sept.30, 2013). Both AC and AGR Soldiers will compete for selection against requirements within their respective components.

- A. Maneuver, Fires, & Effects Brigade CSM CSL Board meets Nov. 14-21, 2011.
- B. Operations Support Brigade CSM Board meets Nov. 14-21, 2011.
- C. Force Sustainment Brigade CSM CSL Board meets Nov. 15-18, 2011.

This board utilizes the “My Board File” (MBF) application. The MBF is a secure, web-based application with AKO sign on and authentication to allow eligible Soldiers one location to review and certify their entire board file. The MBF is comprised of files from the performance section of the Official Military Personnel File (OMPF), DA Photo (DAPMIS), and Enlisted Record Brief (ERB). Therefore, if there is an error or missing document in MBF, you must first correct those items in your OMPF, DAPMIS, and on the ERB, as applicable, in order for the MBF to be updated. All corrections and documentation must be forwarded to unit G1(s) or S1(S) for updating Soldier OMPF and MBF. Allow three duty days after OMPF, photo, or ERB is updated for MBF to update. Email questions concerning MBF to hrc.das.boardselect@conus.army.mil

NCOs must review and certify their board files electronically through the MBF website at <https://www.hrc.army.mil>, click on tools and self service, and click on the my board file icon. To access this site you must know your AKO login/password.

MBF Dates: Opens Oct. 6, 2011 and closes Nov. 30, 2011.

MAJOR SELECTION BOARD

The FY13 HQDA Selection Boards will convene on or about 18 Oct 11 to consider eligible Captains on the active duty list for promotion to major. The boards will recess on or about 10 Nov 11. Officers eligible for consideration have the following active duty dates of rank (ADOR):

MFE/OS/FS:

- A. Above the Zone: Captains with an ADOR of 31 Dec 05 and earlier
- B. Promotion Zone: Captains with an ADOR of 01 Jan 06 Thru 18 Jan 07
- C. Below the Zone: Captains with an ADOR of 19 Jan 07 Thru 30 Jan 08

This board utilizes the My Board File application for all eligible officers in the zone of consideration. My Board file is a secure, web-based application with AKO sign on and authentication to allow officers in the zones of consideration one location to review and certify their entire board file. My Board File is comprised of files from the performance section of the Official Military Personnel File (OMPF), DA Photo (DAPMIS), and Officer Records Brief (TOPMIS). Therefore, if there is an error or missing document in the My Board File, you must first correct those items in your OMPF, DAPMIS, and TOPMIS, as applicable, in order for the My Board File to be updated. See instructions in the following paragraph to correct/update your OMPF.

Officers may view their OMPF online at: <https://www.hrc.army.mil>.

Point of contact for this article is MAJ Jeffrey Hernandez, OQMG, (804) 734-3697, (DSN 687), jeffrey.r.hernandez.mil@mail.mil.



CLASS OF 1966 OCS REUNION

On July 19, the Quartermaster School (QMS) welcomed home members of the first QMS Officers Candidate Class (OCS) from the Vietnam Era. Brigadier General Bingham welcomed them back home on the same date that was their graduation from Officers Candidate School, 45 years earlier.

Of note, 90 of the original 93 candidates graduated from OCS (the second highest of the 22 classes conducted at Fort Lee). Class members were able to locate 78 of these 90 members for the reunion. Sixty percent of the class served to retirement, with

seven attaining the rank of Colonel. Class member Jim Wright attained the rank of Major General and served as the 45th Quartermaster General.

Classmates were provided briefings and tours of the five training departments within the Quartermaster School as well as a tour of Fort Lee and our two museums. A great time was enjoyed by all.

Point of contact for this article is SGM John Brockington, (804) 734-5269, (DSN 687) or john.h.brockington.mil@mail.mil.



Above: Brigadier General Bingham greets reunion attendees during one of the scheduled briefings.



Above left and right: Maj. John "Jack" Kredo welcomes participants of the OCS Class 66-16 Class Reunion to the Aerial Delivery and Field Services Department headquarters July 20. The attendees toured the facility and other training facilities during their stay. (Photos by T. Anthony Bell)



Above: Mr. Tim O'Gorman, Director of the Quartermaster Museum, provides a Museum tour to the members of the OCS class of 1966.

FUTURE SOLDIER OATH OF ENLISTMENT

In front of more than 3,500 cheering country music fans, Brigadier General Gwen Bingham swore in over 25 Future Soldiers during a new recruit ceremony at the Innsbrook Country Fest in Richmond, VA on Aug. 26. The Beckley Recruiting Battalion Commander, LTC Julie Rhen, invited BG Bingham to conduct this public swear-in ceremony. The Beckley Recruiting Battalion conducted this ceremony to recognize Future Soldiers from the Richmond area who have enlisted in the Army. Some of these Future Soldiers will be leaving for Basic Training over the next few months and others will be leaving after graduating from high school in May 2012.



At left: BG Bingham and SGT Daniel Castanon, talking with the Future Soldiers.



Above: Trace Adkins takes time for a photo opportunity with BG Bingham and other Soldiers during Innsbrook Country Fest in Richmond, VA.

Not all Future Soldiers get the opportunity to raise their hands and swear to defend the Nation and the Constitution before a large public audience. This event is a tremendous honor for all those who have been chosen to participate in this ceremony. BG Bingham conducted the swear-in ceremony prior to the Fest's headliner, country singer Trace Adkins, taking the stage to perform.

According to Ms. Jamie Carson, from the Beckley Recruiting Battalion's Advertising and Public Affairs Office, after the ceremony, BG Bingham took the opportunity to shake hands with each of the Future Soldiers and talk with them about their decision to enlist in the Army. She wished them well with their careers and also took time to share with them her Army Strong story as well as answer their questions about serving in the greatest force in the world.

BG Bingham also had the opportunity to meet with Trace Adkins behind stage and present him with the U.S. Army Quartermaster General's Coin of Excellence. Adkins, who is a huge military supporter, was very grateful for the chance to meet BG Bingham.

Point of contact for this article is Ms. Cynthia Carroll, (804) 734-3534, (DSN 687), or Cynthia.r.carroll@us.army.mil.

Oath of Enlistment

I, _____, do solemnly swear (or affirm) that I will support and defend the Constitution of the United States against all enemies, foreign and domestic; that I will bear true faith and allegiance to the same; and that I will obey the orders of the President of the United States and the orders of the officers appointed over me, according to regulations and the Uniform Code of Military Justice. So help me God." (Title 10, US Code; Act of 5 May 1960 replacing the wording first adopted in 1789, with amendment effective 5 October 1962).



Above: Soldiers raise their right hand and take the Oath of Enlistment at the Innsbrook Country Fest held on 26 August in Richmond, Virginia.

Save the Date: “QMS Connect”

The 2nd Quarterly Quartermaster School forum is coming to you!

Quartermaster Leaders
Sustainment Commanders
Quartermaster General Officers
Friends

BG Gwen Bingham, 51st Quartermaster General, will host the second quarterly Quartermaster update to provide relevant news and valuable information to the Quartermaster community.

The “Quartermaster Connect” Video-Teleconference
is scheduled for

Wednesday
16 November 2011
1000–1200 EST (1400-1600 GMT)

1st hour: Topic briefings
2nd hour: Question/Answer session

To schedule your participation (VTC, DCO, or phone bridge),
please contact Mr. Ronald Capps at ronald.t.capps2.civ@mail.mil

Please send your suggested topics to LTC Luis A. Rodriguez,
QMS Operations OIC at luis.a.rodriguez183.mil@mail.mil
not later than 1 Nov 2011

United States Army Quartermaster School

Contact information for QMS is available on the Web site
<http://www.quartermaster.army.mil> and by clicking Contact.

This publication and all issues of the *Quartermaster Professional Bulletin* are also available on the Web site by clicking on News and choosing the publication you wish to access.

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