

APPENDIX N

Microsoft Upgrade Procedures

Microsoft Service Pack 6a (SP6a) Installation

- Insert SP6a CD in CDRom Drive
- (Install CD will auto-run- click on hyper-text link “Install service pack 6 for Intel-based”)
- Confirm File Open – Click on Open
- Windows NT Service Pack Setup
- Click – Accept the License Agreement
- Click – Install (will start copying process & backup files)
- A box will appear indicating “NetFlex-3 sys is a vendor installed file”, do you want to update ... Click on Yes
- Once the service pack install is finished remove the CD...Click on Restart
- Remove CD and restart computer

Note: After the Workstation reboot a message will appear “ Invalid Display Settings - New Graphics Installed”

- Click OK... Change Color Palette to 65,536 Colors
- change Desktop area to 800 x 600;
- Click Test... Click Ok to start test
- Select Yes for test complete
- Click Apply...then Click OK

Procedures for Creating Server Support Software

(Note: these procedures are for machines with an OS installed)

- Insert SmartStart CD into CDROM
- Boot or re-boot machine as necessary
- At the "System utilities" screen; double click "Create Support Software"
- At the diskette builder screen, expand the "Compaq" folder
- Scroll down the list and click to place an "x" next to "Compaq server support for Microsoft Windows NT 4.0 version 2.19A"
- Click "Next"
- Leave the selection set to "Create software diskettes to floppy only"
- Click "Next"
- (Note: Be sure to use 5 DOS formatted floppies)
- Label the 1st disk as requested and insert it in the floppy drive
- Click "OK"
- Label the 2nd disk as requested and insert it in the floppy drive
- Click "OK"
- Label the 3rd disk as requested and insert it in the floppy drive
- Click "OK"
- Label the 4th disk as requested and insert it in the floppy drive
- Click "OK"
- Label the 5th disk as requested and insert it in the floppy drive
- Click "OK"
- Click "Finish"
- Click "Exit"
- At the "System Utilities" screen click "Exit"
- Remove the CD and press any key

Procedure for Changing Video Driver Settings

(SP6a must be installed before resolution can be changed)

- Right Click on the Desktop Icon
- Select Properties
- Select Settings tab
- Select Display type
- Select Change ...Insert disk #5 of Compaq WinNT Server Support Disks
- Select "Have Disk"
- Select Browse
- Double click on Video
- Double click ATI_x1
- Select ATI Rage
- Click Open
- Click OK "Install from disk"
- Select ATI compatible display driver
- Select OK
- Select yes at the 3rd party driver
- (Message will appear – "warning... drivers will be copied)
- Select OK
- (Message will appear - Copying/Installing Driver was Successful)
- At Display Type Window...Click Close