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APPENDIX B

System Error Messages

B-1 UNIX Error Recovery Codes. Report system errors to the SA. Tell him/her what process you were operating when the error occurred.

B-2 INFORMIX Application Program Error Recovery Codes.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
DATABASE ERROR HAS OCCURRED! NOTIFY POC!	Contact the SA and give the name of the process you were operating when the error occurred.
UPDATE ABORTED, SYSTEM ERROR. NOTIFY POC. PRESS RETURN TO EXIT PROCESS.	Press [RETURN] to exit the process. Contact the AFMIS SA and give the name of the process you were operating when the error occurred.
DATABASE ERROR HAS OCCURRED! NOTIFY POC. PRESS RETURN TO EXIT PROCESS.	Same as above.
A SYSTEM PROBLEM HAS OCCURRED. CONTACT CAO. PRESS RETURN TO EXIT PROCESS.	Same as above.
DATABASE ERROR. CONTACT CAO. PRESS RETURN TO EXIT PROCESS.	Same as above.
DATABASE PROBLEM HAS OCCURRED. CONTACT POC. PRESS RETURN TO EXIT PROCESS.	Same as above.
UPDATE ABORTED. PRESS RETURN TO EXIT PROCESS. NOTIFY POC.	Same as above.
UPDATE ABORTED. TABLE NOT UPDATED. NOTIFY POC!	Same as above.
NO MASTER MENU RECORDS FOR THIS DATE----CONTACT POC.	Contact the SA. When the Master Menu is loaded, run the Production Schedule process again.

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MESSAGE

ACTION REQUIRED

ISSUE FREQUENCY SCHEDULE NEEDS
TO BE UPDATED. PRESS RETURN
TO EXIT PROCESS.

Press [RETURN] to exit the process.
Contact the SA. When the Issue
Frequency Schedule is loaded, run the
Shopping List - Create process
again.

B-3 Section 5. Meal Production Planning Error Recovery Codes.

B-3.1 Production Schedule Review and Maintenance Process.

MESSAGE

ACTION REQUIRED

INVALID DATE. CORRECT AND
REENTER.

Enter another meal date, in dd mmm yy
format, and press [RETURN].

RECIPE NUMBERS MAY BE ADDED
AND DELETED BUT NOT CHANGED.

Move the cursor to the TIME field and enter
a prep time. Use the [F1] key to open a
field on the screen to add another recipe.
Use [F2] to delete a recipe.

INVALID RECIPE NUMBER.
REENTER.

Enter a recipe number from the Recipe
Index Report (PCN AJK-OO1).

INVALID PORTIONS. REENTER.

Enter portions again. Valid numbers are 1
to 9999.

INVALID PREPARATION TIME.
REENTER.

Enter the preparation time again.

KITCHEN REQUISITION/RETURNS
HAS BEEN INITIATED. SCHEDULE
IS COMPLETE. PRESS RETURN TO
EXIT PROCESS.

Press [RETURN] to exit the process. When
the Kitchen Requisition subfunction is
complete for a date and meal, the
production schedule is closed out and can't
be reviewed or changed.

B-3.2 Production Reports Process.

MESSAGE

ACTION REQUIRED

INVALID DATE. CORRECT AND
REENTER.

Enter another meal date, in dd mmm yy
format, and press [RETURN].

INVALID ENTRY . . . PLEASE
REENTER.

Enter a meal type from the screen display.

SCHEDULE HAS NOT BEEN
REVIEWED FOR THIS MEAL.
REENTER OR PRESS DEL TO STOP.

Enter another meal type or press [DELETE]
to interrupt the process. You can go back to
the Production Schedule Review process
and review the meal.

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B-3.3 Nutrient Analysis Process.

MESSAGE

ACTION REQUIRED

INVALID DATE ENTERED.

Enter another meal date, in dd mmm yy format, and press [RETURN].

RUN PRODUCTION SCHEDULE
BEFORE EXECUTING THIS PROCESS.

Enter another meal type or press [DELETE] to interrupt the process. You can go back to the Production Schedule Review process and review the meal.

INVALID CHOICE . . . PLEASE
REENTER.

Enter an X for whole portions or an H for half portions.

B-3.4 Regular Shopping List Process.

MESSAGE

ACTION REQUIRED

IN ORDER TO GENERATE A SHOPPING
LIST, YOU MUST SUBMIT ONE TO
THE TISA. PROCESS TERMINATING.
PRESS RETURN TO EXIT PROCESS.

Press [RETURN] to exit the process.
Review shopping list dates already created.
You must release a shopping list to TISA
or delete one before you use this process
again.

THERE ARE NO SHOPPING LISTS
AVAILABLE FOR REVIEW/ADJUSTMENT.
PRESS RETURN TO EXIT PROCESS.

Press [RETURN] to exit the process. A
shopping list must be created before you
can review and adjust it.

TIIN MAY NOT BE CHANGED.

Move the cursor to the QUANTITY field
and enter a quantity for the item. Use the
[F1] key to open a field on the screen to add
another TIIN. Use [F2] to delete a TIIN.

INVALID DATE . . . PLEASE
REENTER.

Enter a shopping list date, in dd mmm yy
format, from the screen display.

NO SHOPPING LIST AVAILABLE TO
BE PRINTED. PRESS RETURN TO
EXIT PROCESS.

Press [RETURN] to exit the process. A
shopping list must be created before you
can print it.

NO SHOPPING LIST AVAILABLE TO
BE DELETED. PRESS RETURN TO
EXIT PROCESS.

Press [RETURN] to exit the process. A
shopping list must be created before you can
delete it.

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B-3.5 Direct Vendor Delivery (DVD) Shopping List Process.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
FOUR SHOPPING LISTS ALREADY EXIST FOR THIS PRODUCT. ONE NEEDS TO BE RELEASED.	Press [RETURN] to continue the process and select another product. Review shopping list dates already created. You must release a shopping list to TISA or delete it before you can create another one for this product.
YOU MUST SELECT ONE OF THE THREE PRODUCTS OR PRESS DEL TO STOP.	Enter an X in the field next to a product and press [RETURN] to continue the process, or press [DELETE] to interrupt the process.
THE ENTERED RDD ALREADY EXISTS, ENTER ANOTHER RDD.	Enter a different required delivery date and press [RETURN] to continue the process.
INVALID DATE . . . PLEASE REENTER.	Enter another required delivery date in dd mmm yy format, and press [RETURN].
NO ITEMS AVAILABLE FOR THE ENTERED DELIVERY DATE. PRESS RETURN TO EXIT. REENTER.	Press [RETURN] to exit the process. Start the process again and enter a different required delivery date for the product you select.
THERE ARE NO DVD SHOPPING LISTS AVAILABLE TO REVIEW/ADJUST, FOR ANY PRODUCT. PRESS RETURN TO EXIT PROCESS.	Press [RETURN] to exit the process. A shopping list must be created before you can review, adjust, print, or delete it.
ITEM NOT AVAILABLE FOR THIS DELIVERY DATE. PRESS RETURN TO CONTINUE PROCESS.	Press [RETURN] to continue the process. You can enter another TIIN for this product or enter quantities for other items on the shopping list.

B-3.6 Box Lunch Process.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
INVALID MEAL NUMBER . . . PLEASE REENTER.	Enter a meal number from 1 to 4 and press [RETURN].
INVALID HEADCOUNT . . . PLEASE REENTER.	Enter a headcount from 1 to 9999 and press [RETURN].

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MESSAGE

INVALID DATE . . . PLEASE
REENTER.

B-3.7 Deleted.

B-3.8 Projected Account Status Inquiry Process.

ACTION REQUIRED

Enter another date, in dd mmm yy format,
and press [RETURN].

MESSAGE

NO RECORD FOUND. PRESS
RETURN TO EXIT PROCESS.

ACTION REQUIRED

Press [RETURN] to exit the process.
Complete production schedule
reviews before you review the projected
account status inquiry.

B-3.9 Kitchen Requisition and Returns Subfunction.

MESSAGE

INVALID DATE. CORRECT AND
REENTER.

THIS IS A REQUIRED FIELD.
PLEASE ENTER A VALID MEAL TYPE.

SCHEDULE HAS NOT BEEN
REVIEWED FOR THIS MEAL.
REENTER OR PRESS DEL TO STOP.

ESC KEY IS INVALID DURING THIS
PROCESS. PLEASE CONTINUE.

YOU CANNOT REVIEW/ADJUST THIS
REQUISITION AGAIN. REENTER OR
PRESS DEL.

ACTION REQUIRED

Enter another meal date, in dd mmm yy
format, and press [RETURN].

Enter a meal type from the screen display.

Enter another meal type or press [DELETE]
to interrupt the process. You can go back to
the Production Schedule Review process
and review the meal.

Continue to enter issue and return
quantities or press [DELETE] to interrupt
the process without updating your
files.

Enter another meal type or press [DELETE]
to interrupt the process. The kitchen
requisition for the meal you selected is
closed and can't be reviewed or
changed.

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MESSAGE

ITEMS MAY BE ADDED BUT NOT
CHANGED.

ACTION REQUIRED

Move the cursor to the ISSUE QTY field
and enter a quantity for the item. Use the
[F1] key to open a field on the screen to add
an item. You can't change or delete items
on the kitchen requisition.

B-3.10 Meal Production Checklist Inquiry Subfunction.

MESSAGE

INVALID DATE. PLEASE
REENTER.

ACTION REQUIRED

Enter another meal date, in dd mmm yy
format, and press [RETURN].

NO RECORD FOUND. PRESS
RETURN . . . TO CONTINUE.

Press [RETURN] to continue the process.
Enter another meal date, in dd mmm yy
format, and press [RETURN].

B-4 Section 6. Deleted.

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B-4A Section 6A. Transfers Error Recovery Codes.

B-4A.1 Dining Facility to Dining Facility Transfer Subfunction.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
THIS TRANSFER NUMBER ALREADY EXISTS, PLEASE REENTER.	Enter another transfer number (D001 - D999) and press [RETURN].
INVALID TIIN, PLEASE ENTER A VALID TIIN.	Enter a 7-position TISA Item Identification Number from the MIF Report (PCN AJK-PZ1). The TIIN is the last seven digits of an NSN.
THE TRANSFER NUMBER AND DATE DO NOT MATCH, PLEASE REENTER.	Enter another transfer number and press [RETURN]. Enter another date, in dd mmm yy format, and press [RETURN].
ENTER THE OTHER UNIT'S ID CODE NOT YOUR OWN.	Enter the identification code for the unit receiving your transfer.
TIIN MAY NOT BE CHANGED.	Move the cursor to the QUANTITY field and enter a quantity. Use the [F1] key to open a field on the screen to add another TIIN. Use [F2] to delete a TIIN.
VALUE NOT AMONG THE VALID POSSIBILITIES.	Enter a quantity between 1 and 9999.

B-4A.2 Turn-in to TISA Transfer Subfunction.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
THIS TRANSFER NUMBER ALREADY EXISTS, PLEASE REENTER.	Enter another transfer number (T001 - T999) and press [RETURN].
INVALID TIIN, PLEASE ENTER A VALID TIIN.	Enter a 7-position TIIN from the MIF Report (PCN AJK-PZ1). The TIIN is the last seven digits of an NSN.
THE TRANSFER NUMBER AND DATE DO NOT MATCH, PLEASE REENTER.	Enter another transfer number and press [RETURN]. Enter another date, in dd mmm yy format, and press [RETURN].

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MESSAGE

ACTION REQUIRED

ENTER THE OTHER UNIT'S ID
CODE NOT YOUR OWN.

Enter the identification code for TISA.

TIIN MAY NOT BE CHANGED.

Move cursor to QUANTITY field and enter a quantity. Use the [F1] key to open a field on the screen to add another TIIN. Use [F2] to delete a TIIN.

VALUE NOT AMONG THE VALID
POSSIBILITIES.

Enter a quantity between 1 and 9999.

B-4A.3 Dining Facility to Unit Transfer and Unit to Dining Facility Transfer Subfunctions.

MESSAGE

ACTION REQUIRED

THIS TRANSFER NUMBER ALREADY
EXISTS, PLEASE REENTER.

Enter another transfer number
(U001 - U999) and press [RETURN].

INVALID TIIN, PLEASE ENTER A
VALID TIIN.

Enter a 7-position TIIN from the MIF
Report (PCN AJK-PZ1). The TIIN is
the last seven digits of an NSN.

VALUE NOT AMONG THE VALID
POSSIBILITIES.

Enter a quantity between 1 and 9999.

THE TRANSFER NUMBER AND DATE
DO NOT MATCH, PLEASE REENTER.

Enter another transfer number and
press [RETURN]. Enter another date,
in dd mmm yy format, and press
[RETURN].

ENTER THE OTHER UNIT'S ID
CODE NOT YOUR OWN.

Enter the identification code for the unit
receiving your transfer.

TIIN MAY NOT BE CHANGED.

Move the cursor to the QUANTITY field
and enter a quantity. Use the [F1] key
to open a field on the screen to add
another TIIN. Use [F2] to delete a TIIN.

THERE IS NO MATCH ON FILE FOR
THIS TRANSFER NUMBER.

Enter another transfer number and press
[RETURN].

THE ENTERED TRANSFER NUMBER IS
NOT A DF TO UNIT TRANSFER.

Enter a transfer number that begins with U
and press [RETURN].

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MESSAGE

ACTION REQUIRED

THE ENTERED TRANSFER NUMBER IS NOT A UNIT TO DF TRANSFER.

Same as above.

B-4B. Report of Survey/Statement of Charges Error Recovery Codes.

B-4B.1 Report of Survey Subfunction.

MESSAGE

ACTION REQUIRED

THIS REPORT OF SURVEY NUMBER ALREADY EXISTS, PLEASE REENTER.

Enter another Report of Survey number (R001 - R999) and press [RETURN].

INVALID TIIN, PLEASE ENTER A VALID TIIN.

Enter a 7-position TIIN from the MIF Report (PCN AJK-PZ1). The TIIN is the last seven digits of an NSN.

THE REPORT OF SURVEY NUMBER AND DATE DO NOT MATCH, PLEASE REENTER.

Enter another Report of Survey number and press [RETURN]. Enter another date, in dd mmm yy format, and press [RETURN].

TIIN MAY NOT BE CHANGED.

Move cursor to QUANTITY field and enter a quantity for the item. To change a

TIIN, you must delete this survey and create a new one.

VALUE NOT AMONG THE VALID POSSIBILITIES.

Enter a quantity between 1 and 9999.

B-4B.2 Statement of Charges Subfunction.

MESSAGE

ACTION REQUIRED

THIS STATEMENT OF CHARGES NUMBER ALREADY EXISTS, PLEASE REENTER.

Enter another Statement of Charges number (S001 - S999) and press [RETURN].

INVALID TIIN, PLEASE ENTER A VALID TIIN.

Enter a 7-position TIIN from the MIF Report (PCN AJK-PZ1). The TIIN is the last seven digits of an NSN.

THE STATEMENT OF CHARGES NUMBER AND DATE DO NOT MATCH, PLEASE REENTER.

Enter another Statement of Charges number and press [RETURN]. Enter another date, in dd mmm yy format, and press [RETURN].

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MESSAGE

ACTION REQUIRED

TIIN MAY NOT BE CHANGED.
delete this SOC and create a new one.

Move cursor to QUANTITY field and enter a quantity. To change a TIIN, you must

VALUE NOT AMONG THE VALID
POSSIBILITIES.

Enter a quantity between 1 and 9999.

B-5 Section 7. Dining Facility Inquiries Error Recovery Codes.

B-5.1 Dining Facility Account Inquiry Subfunction.

MESSAGE

ACTION REQUIRED

NO RECORD FOUND. PRESS RETURN
TO EXIT PROCESS.

Press [RETURN] to exit the process.
Contact TISA to see if any information was
processed for your account.

NO TRANSACTIONS FOUND. PRESS
RETURN TO EXIT PROCESS.

Same as above.

B-5.2 Menu Review and Costing Inquiry Subfunction.

MESSAGE

ACTION REQUIRED

NO MENU SELECTED. PRESS
RETURN TO CONTINUE PROCESS.

Press [RETURN] to continue the process.
Enter another meal date or day and press
[RETURN]. Enter a meal type from the
screen display.

B-5.3 Recipe Index and Extension Inquiry Subfunction.

MESSAGE

ACTION REQUIRED

NO GENERAL INFORMATION FOR
THIS RECIPE. PRESS RETURN.

Press [RETURN] to continue the process.
Enter Y to review the recipe index again
or N to finish your review.

NO RECORD FOUND. PRESS
RETURN TO CONTINUE.

Press [RETURN] to continue the process.
Enter Y to review another recipe or N to
finish your review.

NO INGREDIENTS SELECTED.
PRESS RETURN . . . TO CONTINUE.

Press [RETURN] to continue the process.
Enter Y to review another recipe or N to
finish your review.

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B-5.4 Dining Facility Inventory Balance on Hand Inquiry Subfunction.

MESSAGE

ACTION REQUIRED

NEGATIVE REPORT.

Press [RETURN] to exit the process. The system can't find and display the information you asked for.

B-5.5 Master Item File Inquiry Subfunction.

MESSAGE

ACTION REQUIRED

NEGATIVE REPORT.

Press [RETURN] to exit the process. The system can't find and display the information you asked for.

B-5.6 Headcount Projection Inquiry Process.

MESSAGE

ACTION REQUIRED

INVALID DATE. PLEASE REENTER.

Enter another date, in dd mmm yy format, and press [RETURN]. Valid dates are the current date or later.

NO RECORDS FOUND. PRESS RETURN TO EXIT PROCESS.

Press [RETURN] to exit the process. Contact the SA. Some of your file information may have been lost or deleted.

B-5.7 Headcount History Inquiry Process.

MESSAGE

ACTION REQUIRED

INVALID DATE. PLEASE REENTER.

Enter another date, in dd mmm yy format, and press [RETURN]. Valid dates are the current date or earlier.

NO RECORDS FOUND. PRESS RETURN TO EXIT PROCESS.

Press [RETURN] to exit the process. If you completed production schedule reviews and entered headcounts for the dates displayed, contact the SA. Some of your file information may have been lost or deleted.

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B-6 Section 8. Headcount Maintenance Error Recovery Codes.

B-6.1 Headcount/Cash Collected Process.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
INVALID DATE. CORRECT AND REENTER.	Enter another date, in dd mmm yy format, and press [RETURN].
THIS IS A REQUIRED FIELD. ENTER A VALID DATE.	Enter a date, in dd mmm yy format, and press [RETURN].
THIS IS A REQUIRED FIELD. ENTER A VALID QUANTITY.	Enter a value from 0 to 9999 and press [RETURN].
A NULL ENTRY HAS BEEN ENTERED AND IS INVALID. PLEASE REENTER.	Enter a value from 0 to 9999 and press [RETURN].
THIS MEAL WAS NOT SERVED ON THIS DAY. ENTER A VALID MEAL.	Enter another meal type to continue the process or press [DELETE] to interrupt the process. <i>If the meal you entered was served, have the SA check your current data tables for the date and meal type.</i>

B-6.2 Update Cash Turn-in Voucher Process.

<u>MESSAGE</u>	<u>ACTION REQUIRED</u>
INVALID VOUCHER NUMBER. CORRECT AND REENTER.	Enter the Receiving Office Voucher Number from the Cash Collection Voucher Report (PCN AJK-A07).
INVALID DATE. REENTER.	Enter the turn-in date, in dd mmm yy format, and press [RETURN].