



# Management Assistance Division



**FMAT OBSERVATIONS**

**PRESENTED BY**

**SGM Rodney Price**





# Management Assistance Division



## Agenda

- **Army Food Management Information System (AFMIS)**
- **Subsistence Prime Vendor Program**
- **Contracting Operations**
- **Inventory Management**
- **Training Management**



# Management Assistance Division



## Army Food Management Information System (AFMIS)

- **System Operation at the Operator and Installation Level**
  - DFAC consolidation reduced opportunities to work/manage system.
  - Formal training only available at school house (BNCOC/ANCOC/FSM/WOBC).
  - No longer testing critical skills.
  - Formal OJT program not manageable for this skill at DFAC.
  - End User Manual not reaching customer.
  - Most not familiar with current system.
- **Fixes**
  - Develop (basic/advanced) self-paced web-based (AKO) instruction course (DFO/IFA/TISA) be available to students at school.
  - Professionally developed problem-solving interactive AFMIS CD for fielding to 92G 20/30/40.



# Management Assistance Division



## Subsistence Prime Vendor Program

- **Vendors Partnering with Installation Food Advisors**
  - Partnership program has lost focus. Vendors not coordinating with IFA.
  - Distributor labels being pushed, vendor mark-ups added to brand names making them non-competitive in some cases. Distributors trying to restrict product additions.
  - Point of sale support offered grudgingly by vendors.
  - Catalog maintenance problems noted weekly; this affects price and unit of issue.
- **Fixes**
  - DSCP formally restate the objectives of the partnership program to DOD community and vendors.
  - Account managers increase communications with IFA and customers, closer monitoring of catalog weekly updates by DSCP.
  - Initiate Joint Service catalog and program reviews.



# Management Assistance Division



## Contracting Operations

- **PWS/QASP developed by untrained personnel without consulting DA prototypes.**
  - COR/QA performance evaluations subjective, not based on contract prototype standards.
  - Government/contractor tradeoffs of services.
    - ✓ Weekly service not performed in lieu of non-scheduled field meal.
    - ✓ QASP not done to standard vice free birthday cake
  - Government paying for the delivery of services not provided by contractor.
  - FFS/MFP contractors purchasing significant quantities of commercially pre-prepared heat and serve products, menu standards not followed, menus offered consist mainly of low cost items. Labor costs avoided by contractor.
  - Work statements overstating actual needs of the installation (Baking vs. Commercial).
- **Fixes**
  - G4 restate requirement to the field that all FS contracts must conform to DA prototype.
  - Add delivery of FS contracted services to installation ISR. G4 require annual Installation review of services provided and must include staff member from Internal Review.
  - Train and certify COR / QAE.



# Management Assistance Division



## Inventory Management

- **Excessive Inventory Maintained in Dining Facilities**
  - Inventory levels not linked to actual production requirements. Large inventory used as substitute for practical management of menus and food production.
  - Significant quantities of products in stock that can not produce actual meals.
  - Aged out of date items maintained in inventory to offset account expenditures.
  - Significant quantities of breads, fresh fruits and vegetable lost to age.
- **Fixes**
  - G4/ MACOM/ IFA establish and enforce stockage objectives standard based on policy guidance and real-time mission.



# Management Assistance Division



## Training Management

- **Who's Checking Current state of Training at DFAC?**
  - Formal on the job training programs are nonexistent or exist on paper only. Not really checked by supervisory staff in many cases.
  - Gray area on who is responsible for program. MACOM FA/ Installation FA / Division FA ? Current FM out of date. FM addressed OJT as a concept that assigned responsibility of training to commander /food advisor/NCOs.
  - Consolidation has limited training opportunities for senior NCOs.
  - Lack of available menu development and purchasing education.
- **Fixes**
  - MACOM direction and guidance needed until FM fixes can be developed. All FA's should collaborate on development of real-time OJT and developmental skill training should be mission focused.



# Management Assistance Division



**QUESTIONS ?**



# Management Assistance Division



**FMAT OBSERVATIONS**

**PRESENTED BY**

**SGM Rodney Price**

